

29th August 2019

Our ref: FOI 03242

Thank you for your request for information.

Your Request & Our Response

	Medical	Non-Medical
1. How many (a) medical staff and (b) non-medical staff were disciplined in the last two calendar years (2017 and 2018) for improper/illegal or inappropriate use of patient records?	0	3
2. Please provide for the five most recent incidents a brief description, which should include (i) the nature of the offence or breach of Trust policy (e.g. looked at health records of neighbour/celebrity/family member without professional purpose)	N/A	Two of the allegations related to: Accessing details of a patient on a hospital based system without professional purpose. Allegation that the employee shared information in a patient's records with another patient
(ii) the person's job title (e.g. nurse, admin staff, physio, consultant)	N/A	Ward Clerk Staff Nurse Physiotherapy Assistant
(iii) how the matter was resolved, i.e. written warning, sacked etc.	N/A	2 Verbal warnings 1 No case to answer (therefore no sanction applied)

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Chairman: Pearse Butler

Chief Executive: Kevin McGee (Interim)

RESEARCH MATTERS AND SAVES LIVES - TODAY'S RESEARCH IS TOMORROW'S CARE

Blackpool Teaching Hospitals is a Centre of Clinical and Research Excellence providing quality up to date care. We are actively involved in undertaking research to improve treatment of our patients. A member of the healthcare team may discuss current clinical trials with you.



<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

The following link is a customer satisfaction survey if you would like to leave feedback:

<http://www.bfwh.nhs.uk/our-services/hospital-services/information-governance/foi-questionnaire/>

If you are dissatisfied with our response to your request for access to information you may ask us to carry out an internal review. You should do this by writing to:

The Information Governance Manager
Blackpool Teaching Hospitals NHS Foundation Trust
Blackpool Victoria Hospital
Whinney Heys Rd
Blackpool
FY3 8NR
Email: bfwh.pso@nhs.net

If you remain unhappy, you may make a complaint to the Information Commissioner's Office.

Yours Sincerely,

Stephen Connor
Freedom of Information Manager