

Information Governance Department  
Blackpool Victoria Hospital  
Whinney Heys Road  
Blackpool  
Lancashire  
FY3 8NR

5 February, 2016

Dear Thank you for your recent request for information.

**Your request**

For each calendar year between 2007 and 2015 inclusive, broken down by month for 2014 and 2015, please state:

1. The number of overseas patients who were not entitled to NHS treatment (under the overseas patient regulations existing at the time), who were treated by the Trust
2. The total combined cost (of that treatment) that the Trust was entitled to recoup from those patients
3. Of the patients data provided in response to question 1, the number of patients who still owe money to the Trust
4. Of the cost figures provided in response to question 2, the amount of money that has to date been recouped from those patients by the Trust
5. Of the cost figures provided in response to question 2, the amount of money that has to date been recouped not from the patients, but from other NHS organisations (including NHS England and the Department of Health)
6. The total income of the Trust each year (does not need to be broken down by month)
7. The name of any debt collection agency currently hired by the Trust to recoup money from overseas patients who were not entitled to NHS treatment, when they were hired for this role, how much they have been paid for this role, and how much money they have recouped from overseas patients since they were hired

**Response**

This information is only recorded by financial year and this is the data provided. There are some periods where no data is available. Finally the information cannot be broken down by month as we don't have the data in this amount of detail.

1. 2006/2007 - no data  
2007/2008 - no data  
2008/2009 - no data  
2009/2010 - 4  
2010/2011 - 6

- 2011/2012 - 3  
2012/2013 - 7  
2013/2014 - 11  
2014/2015 - 14
2. 2006/2007 - no data  
2007/2008 - no data  
2008/2009 - no data  
2009/2010 - £30,823.50  
2010/2011 - £22,053.25  
2011/2012 - £25,300.75  
2012/2013 - £32,680.38  
2013/2014 - £102,598.00  
2014/2015 - £72,316.42
3. 2006/2007 - no data  
2007/2008 - no data  
2008/2009 - no data  
2009/2010 - 0  
2010/2011 - 0  
2011/2012 - 0  
2012/2013 - 0  
2013/2014 - 0  
2014/2015 - 8
4. 2006/2007 - no data  
2007/2008 - no data  
2008/2009 - no data  
2009/2010 - £3,000  
2010/2011 - £5,270  
2011/2012 - £20,447.00  
2012/2013 - £18,663.38  
2013/2014 - £95,241.00  
2014/2015 - £6,475.00
5. We have not claimed any payment for these chargeable payments in the financial years requested from other NHS organisations.
6. Please refer to Annual Report <http://www.bfwh.nhs.uk/about-our-trust/#ar>
7. We do not currently have a debt recovery agency for Overseas Visitors Debt but we are in the process of finalising contracts with one.

The following link is a customer satisfaction survey if you would like to leave feedback.

<http://www.bfwhospitals.nhs.uk/about/foi/foiq.asp>

If you are dissatisfied with our response to your request for access to information you may ask us to carry out an internal review. You should do this by writing to:

The Information Governance Manager  
Blackpool Teaching Hospitals NHS Foundation Trust  
Blackpool Victoria Hospital  
Whinney Heys Rd

Blackpool  
FY3 8NR  
Email: [foi@bfwhospitals.nhs.uk](mailto:foi@bfwhospitals.nhs.uk)

If you remain unhappy, you may make a complaint to the Information Commissioner's Office.

Yours Sincerely

Lisa Rich  
Information Governance Specialist (FOI)