

Cause Group	Causes
2222 Call	Cardiac Arrest
	Medical Emergency
	Missed Opportunity - DNACPR / Failure to Rescue
Access/Admission/Transfer/Discharge/Abscond	Absconded / Missing Person
	Ac/ad - Delay/Failure In Hospital Access/Care
	Access/Admission /Transfer/Discharge - Electronic
	Clinic Delays/cancelled
	Discharge - Delay/Failure / Rapid Discharge / Self/ Against Medical Advice
	Failure In Referral Process / Failure to Attend Appointment
	Inappropriate Admission
	Inappropriate Discharge
	Paediatric ITU Patient
	Patient Incorrect
	Retained Cannula On Discharge
	Single Sex Ward Issues
	Transfer - Delay/Failure / Inappropriate
	Transfer Out Due To Ward Closure/Occupancy(HDU) / Specialist Care Setting
	Transport - Delay/Failure
	Unbooked Delivery
	Unexpected Admission To Del/Suite From Home
	Unexpected Readmission/Reattendance
	Unplanned Admission/Transfer - ITU/Sp.Care
	Unplanned Discharge
	Unplanned Home Birth/Born Before Arrival
Clinical Assessment(Dig/Scan/Test)	Bloods/Specimens Taken From Wrong Patient
	Contamination Of Specimen
	Correct Blood In The Tube - Incorrect Labelling
	Diagnosis - Delay/failure
	Missed Or Incorrect Diagnosis - Antenatal Period
	Pt Incorrectly Id - Clin.Assess
	Specimen - Incorrect
	Specimen - Mislabelled / Container Expired / Storage Issues / Delivery Failure
	Test Results - Delay/Failure To Receive / Incorrect
	Wrong Blood In The Tube
	X-Rays / Scans / Specimens - Inadequate/Incomplete / Labelling Error/ Mising/ Patient Incorrectly ID/ Wrong Body Part
	Communication Failure - Inside/ Outside Team / With Patient / Carer
	Concealed Pregnancy

Consent, Communication, Confidentiality	Confidentiality - Breach
	Conflict Over Case Management/Communication
	Consent Form - Incorrect Form / Missing or Lost / Not Completed
	Delay Following Call For Assistance
	Withdrawn Consent By Pt
Cyber Incident	Cyber Bullying
	Denial Of Service (DOS)
	Hacking
	Malicious Internal Damage
	Other Cyber
	Phishing Emails
	Social Media Platforms
	Spoof Website
	Web Site Defacement
Disruptive/Aggressive Behaviour	Inappropriate Sexual Behaviour
	Patient Disruptive
	Threatening Behaviour
	Violence No Injury
	Violence With Injury
	Violence/Abuse
Documentation (Records/ID)	Blood Collection Slip / Sheet - Incorrectly Completed
	Consent Form - Incorrect Details
	DNAR CPR Form - Incomplete/Inadequate
	Healthcare Record - Unavailable/Inadequate/Illegib
	Medical Records - Mis-Labelled / No Access / Tracing Issues / Unavailable
	Misfiled Documents
	Mismatch Of Patient With Notes
	Name Band Missing/Incorrect
	ORMIS - Wrong Operation Recorded / Wrong Patient Details / Wrong Side Recorded
	Patient Incorrectly Id - Document
	Surgical Listing Form - Illegible /Incorrect Operation / Incorrect Patient Details / Incorrect Side / Not Completed
	Test Request Form Incomplete/Incorrect/None
	Tests Results/Reports Documented Incorrectly
	Theatre List Details Missing/Unavailable/ Incorrect
	Traceability Form - Incorrectly Completed / No Evidence Of / Not Returned
DOLS (Deprivation Of Liberty)	Deprivation Of Liberty (DOLS)
Fire Incident	Fire - Aerosol
	Fire - Arson
	Fire - Attempted Arson
	Fire - Cooking
	Fire - Dust
	Fire - False Alarm
	Fire - Faulty Equipment
	Fire - Smoking Related
	Fire - Toast
	Fire - Unauthorised Alarm Activation
Implementation/Ongoing Care	Allergy To Food
	Delay/Difficulty In Obtaining Assistance
	Failure In Follow-Up Care
	Failure To Follow Neutropenic Sepsis Policy
	Failure To Recognise /Act On Early Warning Scores
	I/C - Delay/failure To Monitor Patient
	Malnourished/Dehydrated Whilst An Inpatient
	Test Results/Reports - Delay/Failure To Act On
	Tracheostomy Displacement/change
Infection Control	Barrier Nursing Delay
	Delay/Failure To Act Upon Results
	Failure Of Sterilisation/Contamination-Equip.
	Infection - C.Diff / Cross/ Healthcare Assoc. / General / MRSA / MSSA/ Puerperal Sepsis / Screening Diagnosis
	Failure / Wound General / Other
	Severe Infection/Wound Breakdown
	Single Use Medical Device - Re-Used
	Unsafe/Inappropriate Clinical Env.- Infection
Information Security And Technology	Corruption Or Inability To Recover Electronic Device
	Disclosed In Error
	Lost In Transit
	Lost Or Stolen Hardware / Paperwork
	Non-Secure Disposal - Hardware / Paperwork
	Uploaded To Website In Error
	Technical Security Failing (Including Hacking)
	Unauthorised Access/Disclosure
	Lost/stolen Smart Cards / Secure Mobile Device
	IT Service Issue
	Area Exceeds Patient Capacity
	Catering Issues
	Difficulty Gaining Access To Areas - Staff

Infrastructure(Staff/Fac/Env)	Lack Of/availability Of Beds(Gen) / Op. Theatre
	Nursing Agency Staffing Issues
	Personal Safety(Enviroment)
	Smoking On Ward
	Staffing Levels Inappropriate
	Supply Failure
	Unsafe/Inappropriate Env(Inc.Clinical Waste)
	Unsuitable/Unsafe Environment (Light/temp Etc
Maternity	3rd / 4th Degree Tear
	Born Before Arrival (BBA) To Unit
	C/S At Full Dilatation
	Cord Prolapse
	Eclampsia
	Eclamptic Fit
	Fetal Laceration At Non-Emergency Elective C/s
	Hysterectomy Laparotomy
	Incorrect Management Of Antenatal Screening
	Intra Uterine Death/Miscarriage
	Intra Uterine Growth Retardation
	Low Apgar - <7 At 5 Mins
	Low Cord PH <7.0 5 ART Or <7.1 VEN
	Maternal Death
	Maternal Resuscitation
	Maternity - Anaesthetic Complications
	Maternity - ITU Admission
	Maternity - Pulmonary Embolism
	Maternity - Unplanned Return To Theatre
	Maternity - Unsuccessful Forceps/Ventouse
	Maternity - Uterine Rupture
	Maternity - Venous Thromboemobolism(VTE)
	Neonatal Birth Trauma
	Neonatal Death
	Operative Birth Complications
	Post-Natal Hb <7.0 Gm/dl
	Postpartum Haemorrhage <1500mls / >1500mls
	Pre Term Delivery
	Readmission Of Mother
	Shoulder Dystocia
	Stillbirth >500g
	Term Baby Admitted To Neonatal Unit
	Undiagnosed Breech
	Undiagnosed Significant Fetal Abnormality
	Ward Delivery(Maternity)
Medical Device/Equipment	Equipment - Suitability
	Equipment - Loss / Missing
	Equipment - User Error
	Equipment Failure
	Equipment Maintenance/Checks
	Failure Of Track And Traceability
	Lack Of/unavailability Of Device/equipment
	Medical Gases
	Point Of Care Testing Adverse Event
	Specialist Equipment Not Ordered Prior To Surgery
Medication Errors	Lack Of IV Access
	Med - 3rd Party Involvement
	Med - Allergy/Adverse Reaction - Intended Use
	Med - Contra-Indication
	Med - Delayed Administration
	Med - Documentation
	Med - E-Discharge / E-Prescribing
	Med - Epidural Admin By IV
	Med - Incorrect Storage
	Med - IV Admin By Epidural
	Med - Labelling/Transposing Error
	Med - Loading Dose Error
	Med - Mismatch Of Pt With Their Meds
	Med - Missing Drugs
	Med - No Prescription / No Stock/Availability
	Med - Omitted Medicine
	Med - Patient Self-Medicated
	Med - Pt Allergic To Treatment
	Med - Severe Hypotension/Drug Reactions Following
	Med - Wrong Disposal / Dose / Drig / Formulation / Frequency / Method of Prescribing/Supply/ Quantity/ Route
	Med - Wrong/Omitted Pt Directions - Leaflet/Verbal
	Med - Wrong/Omitted/Passed Expiry Date
	Accidental Damage To Patients' Property

Other	Blood Loss
	Loss Or Missing
	Non-Clinical Equipment Issues / Other Non-Specific Incident
	Unexpected Death
Patient Abuse(3rd Party/Staff)	Patient Abuse (Physical / Racial / Sexual / Verbal)
Patient Accident (Fall,Sharps,Cuts,Collision,Burn)	Almost /Swallowed A Foreign Body.
	Burns & Scalds
	Choking / Swallowing Issue
	Collision With Moving / Stationary Object
	Door Injury - Caught/Trapped/Shut On
	Exposure/Contact With Harmful Substance
	Faint/Dizziness
	Fall Due To Inanimate Object
	Fall From A Height
	Fall From Bed
	Fall From Bed-Bed Rails In Situ
	Fall From Chair/Toilet
	Fall On/Down Stairs
	Fall/Imbalance On A Level
	Falls Prevention (Assisted To Floor)
	Fell Backwards
	Found On Floor
	Found With Injury
	Impact From Falling Object
	Lifting/Handling
	Needle Stick Injury
	Possible Fall
	Sharps - Cuts In General
	Sharps - Needlestick
	Sharps Hazard
	Slip Off Bed
	Slip Off Chair/Toilet
	Slip On Wet Floor
	Slips, Trips, Falls
	Trapped Limb
	Unexpected Ill Health
Patient Section MHA 1983 I.E.5(2), 2, 3	Patient Section MHA 1983 I.E.5(2), 2, 3
Pharmacy Interventions (Pharmacists Only) Near Miss Incidents	Administration Rate
	Admission Medicines Reconciled
	ADR During Hospital Admission
	ADR Pre Admission
	Advice On Continuation/Completion Of Course Of The
	Allergy Intervention
	Antibiotic - CDT/GDH Intervention
	Antibiotic - MRSA/MSSA Intervention
	Antibiotic Administration / Adverse Effects / Biochemistry / Dosage / Duration of Therapy / Incomplete / Interaction / Therapy Choice / Kinetics
	Chemotherapy
	Dose Too High Or Too Low
	Drug Contraindicated
	Drug Px At Correct Dose /Frequency But Wrong Time
	Drug-Drug Interaction
	Duplication Of Therapy
	Enteral Tube Administration
	Essential Therapy Missing
	Frequency Incorrect
	Illegible Or Ambiguous Prescriptions
	Inappropriate Or Wrong Drug
	Interventions Prompted By Lab Results
	IV And NGT Incompatabilities
	Monitoring Recommendations / With Narrow Therapeutic Index
	Multiple Errors
	Nurse Administration Errors
	Optimisation Of Therapy
	Pregnancy And Lactation
	Prescribing Error Regarding Administration Route
	Prevention Of Drug-Disease Interaction
	Stock
	Swallowing Difficulty Intervention
	Therapeutic Dose Monitoring Or Calculations
	TTO Antibiotics / Anticog Intervention / CD / Dose Related / Inappripriate Item / Log in not correct / Meds Rec/ Omissions / Other
	VTE Assessment
Safeguarding	Adult - Mental Capacity Act
	Children - SG
	Failure Of Safeguarding Procedure Being Adhered To
	Female Genital Mutilation(FGM)

	PREVENT Radicalisation Of Vulnerable Person
	Vulnerable Adults - SG
Security	Loss Or Missing Property/monies
	Theft - Hospital / Private Property
	Vandalism - Hospital / Private Property
	Medical Equipment - Tampering/Improper Use
	Access To Restricted Areas
	Illicit Drug Involvement
	Possession Of Weapon/Dangerous Item
	Alarm Activation - Intruder / False
	Alcohol / Smoking Related
	Identification Issues
	Drugs Cupboard Keys Missing
	Attempted Theft
	Burglary
	E-Rostering - Counter Fraud Issues
	Restraint
Self Harming Behaviour	Actual Suicide (Suspected)
	Attempted Suicide (Suspected)
	Misuse/Abuse - Drugs/Alcohol
	Refusal Of/Declined Treatment By Patient
	Self Harm
	Threatening Self Harm
Skin / Tissue Damage	Pressure Ulcer - ALTC Clifton Hospital
	Pressure Ulcer - ALTC Community
	Pressure Ulcer - Non-Trust Acquired
	Pressure Ulcer - Victoria Hospital
	Skin/Tissue Damage - ALTC Clifton Hospital
	Skin/Tissue Damage - ALTC Community
	Skin/Tissue Damage - Non-Trust Acquired
	Skin/Tissue Damage - Victoria Hospital
Staff Incident	Contact With Moving Machinery Or Material
	Struck By Moving/Flying/Falling Object/Vehicle
	Struck Against Something Fixed/Stationary
	Injured Whilst Handling/Lifting/Carrying
	Slip,Trip Or Fall On Level(Inc Stairs)
	Fall From A Height
	Trapped By Something Collapsing/ Overturning
	Contact With Clinical Sharps
	Exposure Or Contact With Harmful Substance / Non-Clinical Sharps
	Patient Inflicted
	Contact With Electricity/Electrical Discharge
	Unsuitable Working Conditions (Infrastructure)
	Bariatric Involvement
	Contact With Clinical Waste / Non-Clinical Waste/ With Patient
	Injured Whilst Handling Patient / Obtaining Bloods
	Injury Before / During / After Procedure
	Sharps Disposal Issue
Stroke Quality Standard Failures	Delay In Diagnosis And Referral To Stroke Team
	Delay In Moving Out Of A&E
	Hospital Bed Pressures
	Incorrectly Referred To AMU
	No Ring Fenced Bed
	None Availability To Transfer Existing Pts
	None Stroke Patient Admitted
	Not Arrived Within Four Hours
Treatment, Procedure	Admitted With Venous-Thrombo Embolism (VTE)
	Allergy/Adverse Reaction
	Anaesthetic Incident
	Blood Transfusion Issue
	Blood Unit/Products(S) - Expired / Wasted
	Clinical Practice
	Complication Of Condition
	Death During Procedure
	Hospital Acquired Pulmonary Embolism
	Hospital Acquired Venous Thromboembolism (VTE)
	Inappropriate Positioning/Handling Of Patient
	Inappropriate Storage (Blood Products)
	Infusion Injury(Extrav.)
	Missing Needle/Swab/Instrument
	NBM Procedure Not Followed
	Protocol Violation
	Retained Needle/Swab/Instrument
	Return To Theatre
	T/P - Delay/Failure / To Monitor / Inappropriate/Wrong / Patient Incorrectly ID / Side Not Marked / Wrong Body Part / Wrong Side Marked / Wrong Site
	Termination Of Pregnancy (TOP)

	Trauma To Bladder Or Other Organ
	Undetected Oesophageal Intubation
	Unintentional Connection Of Oxygen To AirFlormeter
	Unplanned Return To Theatre
	Violation Of Local Protocol
Violent/Abusive Incidents	Inappropriate Sexual Behaviour (To Staff)
	Intimidating Behaviour
	Physical Assault
	Verbal Abuse/Aggression
	Threatening Violence/Abuse
	Violence No Injury
	Violence With Injury
Visitor Incident / Contractor	Slip,Trip,Fall.
	Loss/Missing
	Ill Health - Vis
	Exposure To Harmful Substance
	Sharps Hazzard