



**Library and
Knowledge
Service**



**Blackpool Teaching
Hospitals**
NHS Foundation Trust



In order to ensure we provide you with the best possible Library and Knowledge Service our service reflects the standards and strategies and ideals from the following

Organisations:

- Blackpool Teaching Hospitals NHS Foundation Trust
- LIHNN - Health Library Network in the NW
- Health Education England
- Knowledge for Healthcare
- CILIP (Chartered Institute for Library and Information Professionals)
- Libraries North
- Unison



Documents/ Reports:

- BTH Strategy - Together We Can
- HEE Knowledge for Healthcare: Mobilising evidence; sharing knowledge; improving outcomes - A strategic framework for NHS Knowledge and Library Services in England 2021-2026
- Knowledge for Healthcare: Learning Space within NHS Knowledge and Library Services in England Dec 2020
- HEE LKS Staff Ratio Policy January 2020
- HEE Policy for psychological support for embedded clinical librarians 2020
- HEE Quality and Improvement Outcomes Framework 2019
- HEE The Gift of Time
- Department Health: 5 Year Forward Plan
- The TOPOL Review
- BTH Education Strategy
- BTH The People Plan



Professional Groups:

- NW Library Managers Group
- Library and Knowledge Services Managers England
- CILIP NW
- NW Clinical Librarians & Trainers Group
- Cumbria and Lancs Health Libraries Group
- CILIP Health Libraries
- Lis-Medical
- Clin-Lib
- Lis-NHS



Library Users:

We listen to your feedback and suggestions...

- Satisfaction surveys
- Suggestions forms
- Feedback board
- Literature Search Impact Surveys
- Impact Case Reports

