NHS

Blackpool Teaching Hospitals
NHS Foundation Trust

Welcome to the Eye Department

Surgical Division
Patient Information Leaflet

Welcome to the Eye Department

Please book in at Reception A, either using the Self Check In or with the receptionist.

Your details will be checked for example, your:

Phone number;
Date of birth and;
Doctors name and address

Take a seat in the Pink waiting area. You will be called to have your vision tested.

Please remember to bring your reading and distance glasses with you. This is very important as it will help us make an accurate assessment before the Doctor examines you.

You should bring a list of the medications you are currently using, for example, eye drops, ointment, tablets and inhalers, as the Doctor who is examining you will need this information.

Part of your examination may involve dilating your pupils so that the Doctor can examine the back of your eye.

The drops used to do this takes approximately 20 to 30 minutes to work and will result in your vision being blurred for around six to eight hours. This means that **YOU CANNOT DRIVE** and you should take extra care until your vision returns to normal.

If possible, bring someone with you who can help you return home safely.

The doctor will then examine your eyes and will be happy to answer any questions you may have at the end of your examination. Your nurse may give you written information to explain various conditions and their treatments and will also be happy to answer any questions you may have.

Following your examination, you may need more tests or investigations.

Our aim is to make sure that we meet your needs in a professional and approachable way. If you have a problem related to your visit, please approach any member of our staff who will do their best to help you or refer to the appropriate person.

Thank you

We look forward to seeing you there

If you have any queries/ questions regarding the information contained in this leaflet please contact the Eye Clinic on: 01253 953473

Please remember the following important information

- Bring your glasses – reading and distance.
- Bring your current medication.
- You may not be able to drive home after your appointment.
- If you are bringing children, please use the Children's play / waiting area in the Lilac / Grey waiting area.

Useful contact details

Eye Clinic: **01253 953473**
Hospital Switchboard: **01253 300000**

Patient Relations Department

The Patient Relations Department offers impartial advice and deals with any concern or complaints the Trust receives. You can contact them via tel: **01253 955589** or by email: **bfwh.patientrelations@nhs.net**

You can also write to us at:
Patient Relations Department, Blackpool Victoria Hospital, Whinney Heys Road, Blackpool FY3 8NR

Further information is available on our website: **www.bfwh.nhs.uk**

References

Details of the references used in writing this leaflet are available on request from: **Procedural Document and Leaflet Coordinator 01253 953397** or **bfwh.trustpolicyteam@nhs.net**

Options available

If you'd like a large print, audio, Braille or a translated version of this leaflet then please call: **01253 955520**

Together we care

Our Four Values:

People Centred | Positive
Compassion | Excellence

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