

No smoking. The hospital is a no smoking site and it is especially dangerous to smoke inside near medical equipment. We have a specialist team who can help you if you do smoke by talking through nicotine replacement and advice if you want to stop.

You can have your friends visit, anyone under the age of 16 should be with a responsible adult over the age of 18 and won't be allowed to visit during school time. We ask that you only have 2 visitors at a time and do not disturb other patients





You are allowed to use mobile phones on the ward providing your parent/carer or nursing staff are happy for you to do so. Your mobile will need to be on 'silent' and mobile cameras must not be used. If having using your mobile phone is disturbing other patients or putting you at risk then staff may ask your parents to take it home with them

We offer a confidential service. This means that we are here to listen, not tell, however there may be times where something you have told us should be shared to keep you safe. We will tell you when this needs to happen.



Confidential also means that you should respect other patients privacy. You can do this by making sure you don't gossip about who you've seen and you may be asked to leave the common area, especially on ward round when staff will need to discuss patients.



Noise and language

Keep it quiet, keep it clean and be respectful.

We like our wards to be happy and all patients, staff, friends and family should feel safe and comfortable while they are with us.