

Carers Welcome



Blackpool Teaching
Hospitals
NHS Foundation Trust

A Guide for all Carers

To support you in visiting this ward outside of normal hours, we have developed the **Carers Guide** to explain what is expected of you and what you can expect from us whilst on this ward.

How we can work together to help the patient

We will support you in doing what you would do for the patient at home.

This might include:

- Helping with eating and drinking if needed
- Helping with their daily routine such as washing and/or shaving and dressing
- Please fill in the "Paint me a Picture" leaflet to help us to get to know the patient and their likes and dislikes
- If necessary, we may be able to support you to stay overnight with the patient
- We will always include you in discussions about the patient's care



To protect the wellbeing of all our patients we will expect you to:

- Comply with the hospital's hand washing policy
- If you have diarrhoea or vomiting please do not visit for 48 hours
- Please do not visit if you have cold or fever
- Use chairs and do not sit on the bed
- Limit visitors to two at any one time
- Be aware that there may be times when you are asked to leave the room for a short while
- Keep noise to a minimum so as not to disturb other patients
- Unless there is an emergency please do not interrupt staff when they are with another patient
- If a staff member is wearing a red tabard, they are distributing medication and must not be disturbed to prevent errors



@BplPatient_Exp

patientexperienceteamBTH



People Centred

Positive



Together we care

Compassion

Excellence