Helping you to get the most out of your Medicines

Pharmacy Patient Information Leaflet

Options available
If you’d like a large print, audio, Braille or a translated version of this leaflet then please call: 01253 955588

Our Four Values:
- People Centred
- Positive
- Compassion
- Excellence
Your Hospital Pharmacy Team would like to refer you for a **Medication Review** with your nominated Community Pharmacy, following your discharge.

A member of the team will return during your stay to see if you would like to be referred.

If you consent to this service, then an electronic referral will be sent by your Hospital Pharmacy Team to your nominated Community Pharmacy.

**What is a Medication Review?**

This is a free, optional NHS review to help you maintain your health and independence, by ensuring you get the most from your medicines.

The Community Pharmacists will discuss with you:

- The medicines you are taking, how best to take them, and any possible side effects.
- What to do with any old medicines, or medicines you no longer need to take.
- If any issues arise regarding your medicines following your hospital stay.
- If you have any concerns about your medicines.
How can I prepare for my review?

• Think about what questions you would like to ask, write these down if it helps.

• Bring all your medicines and your hospital discharge letter to your review. You can ask your hospital nurse for a copy of your discharge letter on the day of your discharge.

What happens when I get home from hospital?

Your Community Pharmacy will contact you to arrange a convenient time to attend the pharmacy for your review.

What are the benefits of a medication review?

Following the review of your medicines with the Community Pharmacist, you should:

• Know what your medicines are for and the best way to take your medicines.

• Feel better supported with your medication needs.

Remember you can ask your Community Pharmacist at any time about your medicines.
Useful contact details

If you have any questions about your medicines following your stay in hospital you can:

Call our Pharmacy Department on 01253 953791

Patient Relations Department
The Patient Relations Department offer impartial advice and deal with any concerns or complaints the Trust receives. You can contact them via:

Tel: 01253 955589
email: patient.relations@bfwh.nhs.uk

You can also write to us at:
Patient Relations Department, Blackpool Victoria Hospital, Whinney Heys Road, Blackpool FY3 8NR

Further information is available on our website: www.bfwh.nhs.uk

References
This leaflet is evidence based wherever the appropriate evidence is available, and represents an accumulation of expert opinion and professional interpretation.

Details of the references used in writing this leaflet are available on request from: Procedural Document and Leaflet Coordinator 01253 953397

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