

News Round

Issue 294 ● Friday November 20th 2015

COMING SOON:



Look out for the launch of our new Agachoo flu video next week

Advisory forum day celebrates staff

MEMBERS of the Trust's Professional Advisory Forum held their second education day recently.

The event helped members of the Professional Advisory Forum to celebrate and share the success achieved by the Adults and Long Term Conditions workforce across all professions.

Liz Holt, Director of Adult Community Services & Long Term Conditions, opened the event.

She said: "It is great to see so many people taking part in an event that has been arranged by staff for staff. The forum has been going for a couple of years now and has proved to be a great success and inspired some excellent service developments for our patients.

"The Trust, and the NHS as a whole, has a lot of challenges ahead, but forums like this that bring people closer together will help us meet those challenges.

"We have to do things differently in the future and days like this will help us do that."

Staff who attended the event were presented with a special certificate at the end of the day by the Trust's Chief Executive, Gary Doherty, to mark their commitment to providing the 6Cs.



NHS Staff Survey reminder

STAFF are reminded about the importance of



completing this year's national NHS Staff Opinion Survey before the end of November. The survey, which has been sent to all staff this year, is conducted across the NHS in England as it is an important way of ensuring that the views of staff working in the NHS inform local improvements and support national assessments of quality and safety, and delivery of the NHS Constitution. The survey is being administered on behalf of the Trust by Picker and is entirely anonymous and the Trust has no way of knowing what any individual has said. If you did not receive a survey please email pickersurveys@pickereurope.ac.uk. Our current return rate is 25.6%.with more than 1,600 responses.

- Adults & Long Term Conditions: 27.63%
- Clinical Support Services: 30.62%
- Corporate Services: 42.02%
- Facilities management: 35.65%
- Families Division: 29.01%
- Research and Development: 37.50%
- Scheduled Care: 20.19%
- Unscheduled Care: 15.68%

All staff invited to take part in Trust fun run

THE Trust has organised its first 5km fun run and wants as many staff and their families to take part as possible. The run, for staff and their family and friends (aged 16 or older), is in association with Thornton Cleveleys Running Club and is on Saturday, December 5, 2015 at Stanley Park, Blackpool. The run starts at 11am in the arena but staff are asked to check in from 10am. A route map will be published closer to the event. Medals will be given to all finishers and trophies will be awarded to the winners (categories to be decided). The entry fee is £5 with net profit going to Blue Skies Hospitals Fund. Please contact Hannah Corless if you would like to take part on Ext 7638. Entries will be accepted on the day if spaces are available but early booking is preferred to arrange medals etc.

Could you be a learning disability guide?

THE Trust held a special awareness stand recently to promote the work of Learning Disability Guides. The organisation is looking for people from all roles within the trust to become a Guide and promote better care for patients with a learning disability. If you are interested in becoming a Guide or would like more information about the role and how you can be involved please contact Sally Richardson on sally.richardson@bfwhospitals.nhs.uk



Staff and volunteers who helped promote the work of Learning Disability Guides.

Christmas pay dates

THE Trust has announced its Christmas and New Year pay dates. For those staff members who get paid monthly the pay dates are:

- Nov 25 normal pay date
- Dec 23
- Jan 20, 2016
- Returning to normal on Feb 24.

Weekly paid staff with a contracted hours post will receive two weeks pay on Friday, December 18, 2015.

New and revised documents

NEW and Revised Procedural Documents which have been uploaded onto the Document Library in the last 60 days can now be accessed on the link below <http://fcsharepoint/trustdocuments/Documents/Forms/Uploaded%20in%20the%20last%2060%20days.aspx>

Christmas Quiz invite

STAFF in the north of the Trust are inviting colleagues to take part in their annual Christmas Quiz being held at Ryelands Clinic on Wednesday, December 9 between 12.30-1.30pm. There is a lovely hamper full of goodies to share with colleagues for the winning team. Anyone wanting to sign up a team (Max 5 people) can enter by e-mailing

Judith.camp@bfwhospitals.nhs.uk

Beverly Lester memorial

A MEMORIAL celebration for former Trust Chairman, Beverly Lester, will take place on Monday, November 23 in the Education Centre Lecture Theatre at 2pm.



Cardiac seminar room moves

THE Cardiac Seminar Room has moved from the 2nd Floor of the Lancashire Cardiac Centre to the ground floor where it is situated where the "wet room" was located near the lecture theatre. The internal room booking system has been updated.

Better Start Conference success

THE Better Start team would like to thank all colleagues who attended their first Annual Conference on October 20. The feedback from this event has been very positive with the speakers, the majority of whom were international experts who gave their time free of charge, to support the event well received. If you would like to see the presentations go to www.blackpoolbetterstart.org.uk. The video sessions themselves will be available shortly for those who wish to recap the sessions or who were not able to attend. If you would still like the opportunity to complete your evaluation form then please follow this link [here](#)



Make sure you get your flu jab

THE Trust's annual staff flu vaccination campaign launched recently. Last year was our most successful campaign ever in that we achieved the national target for 75% of frontline staff needing to be vaccinated while also vaccinating 72.6% of our whole workforce which was our highest uptake ever and among the best in the NHS. This year we are aiming to maintain and improve this standard with a 75% target across the organisation. At the time of writing we have achieved 53% with Corporate Services reporting a figure of 95% and Research and Development 90% which are great returns. Up to date rotas are available on the flu vaccination site on the intranet [home page](#). The latest figures are:



- Adults & Long Term Conditions: 41%
- Clinical Support Services: 56%
- Corporate Services: 95%
- Facilities management: 47%
- Families Division: 37%
- Research and Development: 90%
- Scheduled Care: 58%
- Unscheduled Care: 62%

BVH Christmas Fair invitation

THE Blackpool Medical Society is running a Christmas Market in HPEC on Thursday, December 10, 2015 between 4pm and 6.30pm. All staff and families are welcome to attend. If you would like to have a stall selling your goods at the market please contact Hayley Turner in The Undergraduate Office on Ext 5120 or email hayley.turner@bfwhospitals.nhs.uk



Christmas trees for charity

TRUST Consultant, Andrew Duncan, is once again selling Christmas trees for charity. Last year Mr Duncan sold 103 trees with a donation of profits of £1,472 going to Prostate Cancer UK in memory of former colleague Carl Humphries who sadly died from the disease in 2014. Carl had worked in the Vic as a Consultant Cardiac Anaesthetist since 1997. The Nordmann fir trees come from a firm in Yorkshire and are of excellent quality. Mr Duncan hopes to sell 120 trees this year and the sizes range from 4-8 foot. They should arrive on November 27 and will be available that weekend onwards. If you would like any further details please phone or email Andrew Duncan on 07542 369268 or mr.duncan@bfwhospitals.nhs.uk or Elaine Duncan on 07900 215725 on elaine.23.duncan@btinternet.com



Yoga sessions

STAFF are invited to attend yoga sessions being held in the Education Centre at Blackpool Victoria Hospital on Mondays at 7pm. Deborah Hopkinson runs the sessions for the medical students but all staff are invited to attend. The sessions are £3.50 each.

Electrical equipment reminder

IN order to ensure that all Christmas electrical equipment, Christmas tree lights, etc, are safe to use, the Trust's electrical department will need to test the equipment prior to it being put into service. Could all departments therefore please contact Estates to arrange for their equipment to be tested as soon as possible. Additional safety measures are also required over the festive period and staff observance of the Trust guidance will be greatly appreciated. Should you require any assistance please feel free to contact estates supervisors on Ext 3591 or Ext 3177.

To read the latest copy of the new staff magazine click [HERE](#)



Blood pressure study invitation

STAFF are being invited to take part in a new blood pressure study. The study is to see if it is better for patients to take blood pressure tablets in the morning or in the evening and Blackpool Teaching Hospitals has agreed to help because we think this is an important question to answer. To find further details about the study please go to the study website - www.timestudy.co.uk. Here you will be able to read an information sheet describing the study and how you can take part. If you want to take part you should register on the website and once completed, you will be asked to take your anti-hypertensive tablets in the morning or the evening. The website allocates this to you and if you are unwilling to change your current time then taking part may not be for you. If you have questions about taking part then please contact the study team on 0800 917 3509 or email info@timestudy.co.uk. If you do decide to take part please ensure you select "where did you hear about the study - **Blackpool Victoria Hospital**" as this means that R&D will get the recruitment numbers of staff and patients who have joined the study. Please note that if you regularly work night shifts or if you take blood pressure tablets twice a day then you will not be able to take part in this study.

Spotlight focuses on fraud awareness

THE Trust's Local Counter Fraud Specialist (LCFS) and the Local Security Management Specialist (LSMS), together with two NHS Protect staff members staffed an information stand in the foyer of the new Trust entrance. The LCFS spoke to numerous members of staff and handed out posters, leaflets, pens and torches etc. All merchandise promoted the LCFS or LSMS contact numbers and the national fraud and corruption hotline number. The feedback from staff was very positive and the LCFS has witnessed the posters distributed at the event to be on display in staff and public areas across the Trust.



Staff who supported the counter fraud awareness session.

Tree of Lights date

THE Trust will be hosting the annual Tree of Lights ceremony on Monday, December 7th at Blackpool Victoria Hospital to help families pay tribute to lost loved ones in the run up to Christmas. If you would like to attend the Tree of Lights event, which starts at 7.30pm, or make a donation to the Tree of Lights Appeal, please request a leaflet from the Fundraising Office at Blackpool Victoria Hospital on 01253 957381 or email blueskieshospitalsfund@googlemail.com. Last year's event saw a record number of people attending the event, and more than £2,800 was raised to benefit bereavement care.



Pre-retirement sessions

ARE you intending to retire within the next two years? If so then there is still time to book your place on our next specialist seminars. The next sessions are:

- BVH Education Centre, December 1, 2015, 9.30am–1pm
- BVH Education Centre, February 1, 2016, 9am–1pm
- BVH Education Centre, June 20, 2016, 9am–1pm

Book your place through OLM on 01253 955392 or via olm@bfwhospitals.nhs.uk.

Conflict resolution training

A NUMBER of Conflict Resolution training sessions are being held over the coming weeks. The four hour sessions, which are part of the mandatory training list, are taking place on December 2, 11, and 14. All sessions run from 9am - 1pm in HPEC Rooms 3 and 4. To book go to OLM@bfwhospitals.nhs.uk or phone 01253 955392 or 953175.

Do you have spare furniture?

DO you have any unwanted items of furniture in your office? If so there are a number of departments who could make use of it. Please advertise your products on the Market Place which can be found on the Trust intranet site.

Lloyds pharmacy offers

LLOYDS pharmacy has published a selection of Christmas Gift offers available to NHS staff. To access the offers go to: http://bfwnet/misc_notices/2015/Christmas%20Megadeals%20Mini%20Guide.pdf

BME senior leadership

APPLICATIONS for the Ready Now Programme which looks to support BME senior leadership development are now open and will close on November 30 2015. For details go to <http://www.leadershipacademy.nhs.uk/programmes/the-ready-now-programme/>.

Fancy a new car?

DO you fancy a new car? If so there are a number of special Salary Sacrifice offers from GMP Drivercare available. Click on the link to [View the offers](#).

Chronic illness support group

WHEN a couple of members of staff had to leave their clinical duties behind as a result of a chronic illness they found that although there was a lot of support connected to their working life and settling in to their new roles there was no real emotional support. Both Lianne Moorhouse and Tina Russell found that there were no support groups in Blackpool of any kind and those on the internet were not really helpful. As a result they have set up their own support group for hospital staff with their latest meeting this week. More information can be found on the healthier workforce website: <http://www.bfwh.nhs.uk/healthierworkforce/aches-pains.asp>



Tina Russell and Lianne Moorhouse who have set up a chronic illness support group.

Pharmacists target antibiotic use

A TEAM of pharmacists took part in a campaign this week to mark European Antibiotic Awareness Week. Rebecca Bond, Lead Antibiotic Pharmacist, held a competition among the staff to find the best interventions during the week where pharmacist used their expertise to guide others in the use of antibiotics. The competition was won by Jenny Johnson who spotted an error in a national formulary. Other winners were Jen King, Caroline Boardman, Mo Patel and Tonia Selby. European Antibiotic Awareness Day on November 18 is a European-wide annual event that aims to raise awareness on how to use antibiotics in a responsible way that will help keep them effective for the future. Antibiotics are essential medicines for treating bacterial infections but are increasingly losing their effectiveness.



Rebecca Bond, far right, and pharmacists with their prizes.

Stop smoking award

A hospital team has been honoured for referring more than 50 patients to a stop smoking service within the space of a month. The team on the Coronary Care Unit (CCU) at Blackpool Victoria Hospital has won an award for their Outstanding Contribution to the Inpatient Tobacco Service.



Chris Lewis with staff from the Coronary Care Unit.

“The CCU team always makes the highest number of referrals to our service. The staff are fantastic on this unit. They go above and beyond to refer patients to us. For many patients on the unit, it is a time in their life when they realise it’s time to make a lifestyle change. Smoking can be a big factor in why people need treatment on the unit.”

Chris Lewis, Inpatient tobacco Specialist Advisor for the Trust

A tree-mendous return

WE are delighted to announce the safe return of both the trees that went on a little adventure after the Celebrating Success Ball. After packing their trunks and branching out after the ceremony both followed their roots back to the Communications team. They obviously twigged that we were missing them! Thank you to all concerned – and we will endeavour to stop them leafing again!



Alison Bott and Ingrid Kent from the communications team with the returned trees.

Risk management training

THE Risk Management Team is offering Incident Reporting Training and Managing Incidents and Root Cause Analysis Training for any member of staff wishing to attend either. Please see the posters below for dates and booking details: [Incident Training November Dates 2015](#)

[Managing and RCA Training November Dates 2015](#)

Promoting our diabetes work

DIABETIC patients on the Fylde coast are benefiting from a partnership between the Trust and a national charity. To mark World Diabetes Day on Saturday, November 14, the Trust welcomed representatives from Diabetes UK to discuss ways of working together to tackle this life-limiting condition. During the visit to Blackpool Victoria Hospital the Diabetes UK representatives were able to observe the Trust’s Diabetes Foot Care Clinic in action and had the opportunity to meet with patients in the clinic.



Marion Bennie, Diabetes Project Manager, Chris Bradburn, Service Champion for Diabetes UK, Natalie Smale, North West Influencing Manager for Diabetes UK, and Trevor Morris, Clinical Pathways Manager .

Mediation Support

Conflict at work? Perhaps you could access the in-house confidential and impartial Mediation Service?

What is mediation?

Mediation is a process used to help improve working relationships. It is about listening to both sides of a dispute and trying to come up with a solution, through negotiation, which will be acceptable to all. It recognises that all disputes are capable of resolution no matter how long standing.

Mediation is voluntary and completely confidential. It is entirely independent from any HR processes (i.e. no records are kept on your file), and the content of any mediation discussions are not disclosed to HR or any other third party.

The mediation process brings people together in the presence of an independent, impartial, skilled, third party representative whose role is to help individuals agree their own constructive solutions. A mediated agreement also signals a fresh start!

About our mediation service

The Trust has a team of accredited mediators who have been professionally trained. The mediators come from a wide range of roles from across the Trust and the service is open to all staff.

The mediation service will:

- Provide an opportunity to resolve conflicts or issues in an informal setting
- Allow all parties to speak confidentially in a safe and secure environment
- Encourage mutual understanding to improve working relations in the future
- Focus on achieving a satisfactory solution for all

What are the values and principles of mediation?

Our mediators are committed to ensuring the mediation service is credible, therefore, we have some clear principles which underpin this informal yet structured process. These are:

- impartiality & confidentiality
- independence
- equality of opportunity
- participation & collaboration
- non-discrimination & being non-judgemental

Benefits of mediation

- Improves communication and working relationships
- Can provide solutions
- Reduces levels of stress within working relationships
- You can enter into mediation early in a dispute or after a formal process

Contact Details:

mediation.service@bfwhospitals.nhs.uk

Or if you wish to speak with someone contact:

Amanda Eagle

Mediation Service Co-ordinator

DD Tel No:

Internal 1182 – External 01253 951182

Samantha Landon

Mediation Service Co-ordinator

DD Tel No:

Internal 6415 – External 01253 956415

“Everything that irritates us about others can lead us to an understanding of ourselves”

Carl Jung

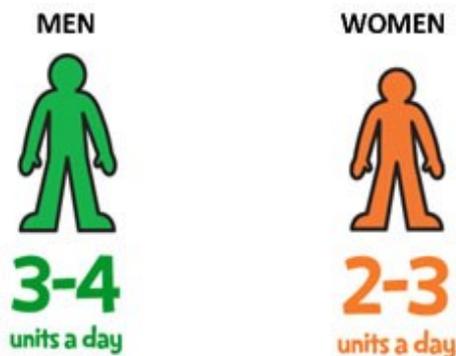
Alcohol Awareness Week

Alcohol Concern launched the 2015 Alcohol Awareness Week promotion on Monday (November 16th 2015). As we are all aware alcohol is a toxic substance and the cause of numerous health conditions such as liver cirrhosis and alcohol dependency but excessive alcohol use can also result in injury.

Many of us as staff will consume alcohol, some more than others, but are we aware of how much alcohol we are consuming? Ask yourself, last time I consumed alcohol how many units did I have?



It is suggested that we have a minimum of 2 alcohol free days per week and that we do not regularly (meaning most days or every day) consume more than;



Does this shock you?

For hints and tips on how you can reduce your alcohol intake go to:
<http://www.nhs.uk/Livewell/alcohol/Pages/Tipsoncuttingdown.aspx> or visit
<http://www.bfwh.nhs.uk/healthierworkforce/alcohol-awareness.asp>

THE WOMEN'S UNIT *would like to share with you*

A SERVICE OF REMEMBRANCE

for all our babies that have died over the years.

SUNDAY 6th DECEMBER 2015 at 3pm

(Doors open from 2.40pm)

THE BARONIAL HALL
BLACKPOOL'S WINTER GARDENS

*There will be a small candle lighting ceremony.
If you would like us to light a candle and are unable to attend,
then please send a stamped addressed envelope to:-*

Megan Murray, Bereavement Support Nurse,
c/o The Women's Unit, Blackpool Victoria Hospital
Whinney Heys Road, Blackpool FY3 8NR

if you require further information
then please contact **MEGAN** on **01253 956877**



Need to earn some extra money?

Come and work on the Nurse Bench at BTH

To join the Trust Bench and make yourself available for extra shifts simply contact Ryan Harris in the Resourcing team on Ext 7993 for more details.

Abbott Glucose Meter Training

Training sessions will take place on the following dates:

**Wednesday 25th November
2015 in the Clinical Skills
Centre, Room 7 at:**

- 12:30
- 13:15

**Wednesday 9th December 2015
in the Clinical Skills Centre,
Room 6 at:**

- 10:30
- 11:15
- 12:00



Are you a **Think Glucose Link Nurse** or a **Medical Devices Key Trainer**?
If so, have you received your glucose meter training from Abbott within
the last twelve months?

If not you must attend a training session as soon as possible

Places are limited. In order to book your place, please contact Michelle
Bennett, Point of Care Co-ordinator via email:

michelle.bennett@bfwhospitals.nhs.uk or telephone: (01253) 95 7511



NATIONAL HIV TESTING WEEK

23rd November—27th November 2015

Sexual Health Services in conjunction with Horizon will be
attending the hospital on

**Tuesday 24th November from 10-4 and will be
located in the mezzanine**

The team will provide information and advice surrounding
HIV to staff, visitors and patients.

Free incentives will be provided so come along!!



Blackpool Victoria Hospital Christmas Markets 2015

Free Parking
available for
visitors from
4:45pm

Thursday 10th December 2015 in the Education
Centre, 4:00pm – 6:30pm

A variety of stalls including:

Jewellery ~ Makeup ~ Christmas Decorations ~ Cupcakes
~ Crafts ~ Handbags ~ Homemade cards ~ Mince Pies

Plus many more!

**There will be a raffle on the day and you
will have a chance to win some amazing
prizes including:**

Sunday lunch for 4 at Buca Di Beppo in the De Vere Hotel, a
necklace from Beaverbrooks, an i-Pod Nano and a round of
golf for two at Lytham Green

Plus many more prizes!

First prize will be a brand new tablet!

(Kindly donated by Spire Health)

Come along and visit Santa in his grotto and meet the
characters from Frozen! This is an event not to be missed!



GET A REAL TREE FOR CHRISTMAS AND SUPPORT PROSTATE CANCER UK

- PREMIUM NORDMANN FIR TREES
- UK Grown
- No needle drop

- 4ft 1.2m £30
- 5ft 1.5m £35
- 6ft 1.8m £42
- 7ft 2.1m £49
- 8ft 2.4m £56

- Base Log fixer £4



To reserve a tree email mr.duncan@bfwhospitals.nhs.uk or phone/text 07542369268 (Andy) or 07900215725 (Elaine). Available 27th November onwards. All profits to Prostate Cancer UK.

Learning Disability Guide Meeting

Thursday 10th December 2015

2.00 – 3.30pm

Cardiac Lecture Theatre

Items for discussion are:

What are reasonable Adjustments?

Meet a service user and listen to their individual story.

If you are able to attend or if you are unable to attend but are interested in becoming a **Learning Disability Guide** please contact

Sally.Richardson@bfwhospitals.nhs.uk



MOVING and HANDLING

KEY TRAINERS TRAINING

This 3 day course is for any staff in any area to become new Key Movers for the Trust. Enabling them to update staff with their Moving and Handling mandatory requirements and advise on specific situations in their area.

SIMULATION and SKILLS CENTRE 09.30 – 16.30

Wednesday 25th, Thursday 26th and Friday 27th November 2015

Course content

BARIATRICS - RISK ASSESSMENTS - RELEVANT LEGISLATION
PRACTICAL PROCEDURES - THE SPINE & BACK INJURY
EFFECTIVE TRAINING SKILLS - POLICIES AND PROCEDURES
MOVING AND HANDLING AIDES - ERGONOMICS & ANTHROPOMETRICS

To book a place on this course please e-mail

OLM@bfwh.nhs.uk





Reserve Army Medical Services

Insight and Recruiting Event

28th & 29th November



Ever thought of joining the Army Medical Services as a Reservist or just interested in what the Army Medical Services do?

Then why not come along to Exercise Serpent View near York to see the:

- World Renowned Hospital training Facility
- Ebola Training Facility
- Helicopter Training Facilities
- Advance Casualty Simulation Training
- Actual In-transit Care Training
- Wheeled Medical Section

This event is open to all interested:

- Qualified health professionals
- Student nurses
- Students in allied health professions
- Health care assistants
- Medical students

Find out about:

- Benefits of being an Army Reserve
- Your career prospects
- Pay and Terms of Conditions
- Welcome incentives

Interested?

- Transport and lunch will be provided.
- To book a place (or places) please call Christine Horrocks on 0151 488 1549 or email 208HOSP-RHQ-OSA@mod.uk
- Our address: 208 (Liverpool) Field Hospital, Chavasse House, Sarum Road (off Childwall Valley Road), Liverpool L25 2XP



208 (Liverpool) Field Hospital
2nd Medical Brigade





DROP IN DAYS

Come along to our drop in days in the Learning Suite, Education Centre –

Would you like to –

- Learn how to use a pc or tablet?
- Do your shopping on line?
- Do your banking on line?
- Know how to stay safe on line?
- Use Facebook and social media?
- Create documents on line?
- Improve your Maths or English?
- Learn more about money management?

These are just a few things you can learn, there are lots of other activities to do on a PC/tablet

If you are interested then please ask your manager to release you for around an hour between 9.00 and 4.00 pm on the following days –

29th October 2015

26th November 2015

15th December 2015

19th January 2016

No need to book a place just come along and see what you can find out.

If you would prefer to undertake this on a one to one basis please ask your manager who will arrange this for you at a suitable time.

Email – UnionLearningRep@bfwhospitals.nhs.uk



CHRISTMAS DOOR WREATH CLASS

30TH NOVEMBER 2015

5.30 - 8.00 PM

ROOM 1 EDUCATION CENTRE

This is a step by step demonstration from Fylde Flowers on how to make a Christmas Door Wreath from scratch which involves mossing, wiring and bow making.

All materials provided you just need to bring a pair of strong scissors, secateurs and an apron

This event is free for UNISON members and £30 for non-UNISON members

If you would like to attend please e-mail -

UnionLearningRep@bfwhospitals.nhs.uk

In Association with Thornton Cleveleys Running Club

BTH 5km Fun Run

Family and friends welcome

BTH has organised a fun run for staff and their family / friends (aged 16 years or older)

Date: Saturday 5th December 2015

Venue: Stanley Park Arena and surrounding area, Blackpool

Time: Check in from 10am, 11am start

Entry: £5 (net profit going to Blue Skies Hospital Funds)



To secure your place please complete the entry form by following the link:

[5km Fun Run](#)

All entries are to be sent to Hannah Corless by the 30th November 2015:

Address: Berry Offices, Blackpool Victoria Hospital, FY3 8NR

Email: bthhealthierworkforce@bfwhospitals.nhs.uk

For more information phone: 01253 957638

a better tomorrow

for BTH staff

Transforming End of Life Care Study Days - 2016



Morning: 9.30am - 12.30pm End of Life Care Workshop

By the end of this session you will:

- Be able to identify the national 5 key enablers
- Describe what a plan of care for the dying person includes
- Understand the importance of advanced care planning
- Know how to apply the AMBER Care Bundle to improve patient care on your ward
- Demonstrate how the above can be put into practice

Afternoon: 1.30pm - 4.30pm Sage & Thyme

This foundation level communication course is designed to:

- Help recognise psychological distress
- Communicate honestly and compassionately

This course is available to all staff, whatever your role is in the Trust.

Dates & Venue

Wednesday, 27 January 2016

Wednesday, 18 May 2016

Wednesday, 17 February 2016

Wednesday, 29 June 2016

Wednesday, 30 March 2016

Wednesday, 21 September 2016

Wednesday, 27 April 2016

Wednesday, 19 October 2016

Wednesday, 16 November 2016

All in rooms 3 & 4, HPEC (Education Centre) at Blackpool Victoria Hospital

To register on either or both of the sessions please email OLM at: OLM@bfwhospitals.nhs.uk
Please specify which session you wish to attend in your email.

Certificates will be provided to delegates who complete each session.



Community Medicines Management Training



Medicines management training is mandatory within the Trust for all community staff that administer or prescribe medicines.

You are required to attend training with the Medicines Management Specialist Nurse every three years.

Sessions are being held at community sites, places are limited .

To book a place please email OLM@bfwhospitals.nhs.uk or phone the booking lines 01253 955392 or 953175

Thursday 26th November 2015 at 2.00 pm

Meeting Room S6, Blackpool Stadium

3rd December 2015 at 2.00 pm

Large Meeting Room, Slyne Road, Lancaster

10th December 2015 at 1.30 pm

Seminar Room, Lytham Primary Care Centre



Courageous Conversations

Is there a difficult issue you need to approach with another member of staff?
Are you a manager needing to discuss something sensitive with a team member?
Is there a performance issue with a member of staff that you need to tackle?

Need some advice?

22nd September 2015	10am—12pm	St Annes PCC
9th October 2015	2pm—4pm	Room 1 HPEC
20th October 2015	2pm—4pm	Ryelands Lancaster
9th November 2015	2pm—4pm	Cleveleys Health Centre, Health Education room upstairs
30th November 2015	2.30pm—4.30pm	Lytham PCC
10th December 2015	1pm—3pm	Moor Park, Meeting Room 4

To book a place please email OLM;
olm@bfwhospitals.nhs.uk