

Inside:

NHS AWARDS
LOOKING
FOR ENTRIES
- Page 2



DIABETES STAFF
BOOK HOUSE OF
COMMONS TRIP
- Page 3



VITAL NMC
REVALIDATION
UPDATE
- Page 4



What change could you make?



STAFF are being asked to make pledges to help change their work for the better as the Trust supports NHS Change Day.

NHS Change Day on March 11, is about front line staff and emerging leaders across the NHS taking things into their own hands to make a difference for the NHS they care so deeply about. They are the changemakers helping make the NHS better for patients.

Last year the Trust took part in NHS Change day with over 200 pledges made by staff across all sites. The Trust has created short videos telling the stories of some of the changes that were made as part of the campaign last year in the hope it will inspire more this year.

They can be viewed by clicking on the photos below.

Chief Executive, Gary Doherty, said: "We had a great response last year and the pledges went down really well. We encourage staff as an organisation to be involved.

"The day is really about empowering them to make a change for themselves so they work slightly differently to benefit the patient."

Plans for this year are already on the way with staff being inspired to think about their pledges for this year.

On the day itself, March 11, they will be asked to make their pledge on the NHS Change day website at www.changeday.nhs.uk.

Click the pictures below to see our staff videos.



Staff Friends and Family Test 2014/2015 - Quarter 4

What is it?

All NHS Trusts are implementing the new Staff Friends and Family Test. This is the fourth quarter.

As with the Friends and Family Test for patients, we want to give you an opportunity to feedback your views on the organisation to help support local service improvement.

Have your say - complete the Friends and Family Test!

What do you need to do?

If you have received an email from the Picker Institute asking you to complete the survey, please click the unique link in the email to give your feedback.

If you haven't, please use this link:

tinyurl.com/bthFFTtest

or scan the QR code below using your phone. You can log in, using your assignment number as your username and password. You can find your assignment number on your payslip.

The survey is open until 20th March



Thanks for taking part!

Blackpool Teaching Hospitals **NHS**
NHS Foundation Trust



Get set for next FFT survey

THE next version of the Staff Friends and Family test will be sent to colleagues at the beginning of March. As with the Friends and Family Test for patients, we want to give staff an opportunity to feedback their views on the organisation to help support service improvement. The email will be sent by the Picker Institute and will include a unique link in the email to give your feedback, If you haven't, please use this link: tinyurl.com/bthFFTtest The survey is open until March 20. Please remember that all answers are totally confidential and cannot be seen by the Trust.

HSJ Value in Healthcare Awards open

STAFF are invited to submit entries for this year's [HSJ Value in Healthcare Awards](#) which reward outstanding efficiency and quality in healthcare. They also recognise excellent use of resources whilst seeking out examples of improvement in outcomes, both within back office functions and clinical initiatives. To enter visit [the website](#). The entry deadline is March 13. The awards will be handed out on September 22, 2015, at Grosvenor House Hotel, London.

Entry call for National Patient Safety Awards

ENTRIES are now being invited for this year's national **Patient Safety**



Awards which recognise and reward outstanding practice within the NHS and independent healthcare organisations. Joining forces this year with the **Patient Safety Congress**, there is even more opportunity to showcase your work, hear best practice from your peers and neighbouring trusts and collect your trophy in a room full of health professionals. There are 17 categories in all this year. For details and to enter go to www.patientsafetycongress.co.uk

Nursing Times Awards launched

THE [Nursing Times Awards 2015](#) are **open for entries**. These prestigious awards seek to showcase the superb innovations that are shaping and improving nurse-led care in the NHS and independent healthcare providers. There are [20 categories](#) to enter this year, including the **HRH The Prince of Wales Award for Integrated Approaches to Care**. The entry deadline is April 17, 2015. To enter go to: <http://awards.nursingtimes.net/user/register>.



Preceptorship programme success

THE Clinical Improvement Team has just completed its second preceptorship programme for newly qualified staff nurses. This second cohort consisted of eight staff nurses who had been recruited from our local Universities with the intention being to 'grow our own'. The training programme was designed around the identified needs of the staff nurses and the needs of the Trusts over a period of six months (attending one day per week). The Staff Nurses in the programme show evidence of reflective practice and competencies achieved at the end of the course which has been signed off by their mentors.



Staff who took part in the preceptorship programme for newly qualified staff nurses.

Courageous conversations

IS there a difficult issue you need to approach with another member of staff? If so the Trust holds a course called Courageous Conversations. The courses last two hours with the next ones March 2nd in Room 1 at the Blackpool Victoria Education Centre between 9.30am and 11.30am and March 25th in the Skills Room at Moor Lane Mills in Lancaster between 1.30pm and 3.30pm. Book your place through OLM on 01253 955392 or via olm@bfwhospitals.nhs.uk.

Appraisal window update

THIS year's Appraisal window will open in April and be up and running until late August. Although full details have yet to be confirmed the content will be shorter both on the electronic system and on paper. This gives all staff the chance to discuss how they are doing in a more personalised way. Any staff who have not previously self registered in the appraisal system will be automatically registered and managers will be asked to check their staff lists.

Staff Team Brief survey

THE Trust recently revised its Team Brief and we are looking to do a quick survey to check on the impact of the changes made. We would like as many staff as possible to answer the following questions which should take no more than five minutes. <https://www.surveymonkey.com/s/tbchanges>

Incident Report training

THE Trust is offering a number of Incident Reporting Training sessions as refresher training or for new users to familiarise themselves with the system. Spaces on the sessions have to be booked in advance. All sessions are held in the Education Centre's Lifelong Learning Suite. The available dates are:

- Thursday, March 5, 2015: 9.30am
- Tuesday, March 10, 2015: 2.30pm
- Thursday, March 19, 2015: 9.30am
- Tuesday, March 24, 2015: 2.30pm

For further details, or to book, please contact the Incident Reporting Helpline on 01253 953667 or email:

incident.helpline@bfwhospitals.nhs.uk

Diabetes staff set for House of Commons visit

THE Trust has been recognised for its innovative work in juvenile diabetes with an invitation to the House of Commons. The organisation was instrumental in devising and piloting a health care plan which formulated an individualised care 'manual' for youngsters who suffer from diabetes which ensured educational staff know what to do to manage a young person's condition. Blackpool Diabetes Specialist Nurse, Sandra Singleton, was asked by the Children and Young People's Diabetic North West Network to head up a sub-group to design the care plan which is now used nationally and is promoted by both JD RF (Juvenile Diabetes Research Foundation) and Diabetes UK. The Trust is in a selected group of professionals invited to an All-Party Parliamentary Group for Diabetes on March 4, 2015 to hear a report outlining key recommendations for the future of structured education in diabetes. The Trust will be represented by Diabetes Specialist Nurse, Ismail Dalal.



Sandra Singleton and Ismail Dalal.

"It's a great opportunity to get the self-manage message to the heart of Government. It will also give us the opportunity to herald the work done by the team in Blackpool. It is a fantastic opportunity to be involved at the highest level in changes that benefit children and young people with diabetes".

Sandra Singleton

Learn more about Trust's IT projects



Health Informatics Open Day – Find out what IT can do for you!

Friday 13th March
10:00-16:00
HPEC, BVH
DROP IN AT ANY TIME !

THE Health Informatics Division is hosting an Open Day on Friday, March 13, 2015 in HPEC from 10am to 4pm. The event is for all staff to pop in and see the Trust's main hardware and software suppliers demonstrate the solutions that are already in the Trust and the projects that are currently working on in Health Informatics – including **Speech Recognition, ePrescribing, Medicines Administration, The Clinical Hub and EMIS web for Community**. Suppliers have also been asked to show the future of Healthcare Technology, so colleagues can see what IT can/will do for them. There will also be an opportunity to see systems designed for use by patients and employees. All suppliers have kindly contributed to refreshments and lunch on the day with the added bonus of two iPad minis for staff to win on completion of feedback forms and visiting the supplier stands. There is a share point site <http://fcsharepoint/divisions/health-informatics/HIOpenDay/default.aspx> where you can click on links to the suppliers web sites and get more information on the event.

Pre-retirement sessions

ARE you intending to retire within the next two years? If so then there is still time to book your place on our next specialist seminars. These are informal sessions, delivered in plain English and with plenty of opportunities to ask questions. We offer up to date financial information on: NHS and state pensions, tax, savings and investment options, wills, Inheritance tax and financial advisors. The next sessions are:

- Lytham PCC: April 15, 9.30am–1pm
- Heysham PCC: October 12, 9.30am–1pm

Book your place through OLM on 01253 955392 or via olm@bfwhospitals.nhs.uk.

New and revised documents

NEW and Revised Procedural Documents which have been uploaded onto the Document Library in the last 60 days can now be accessed on the link below <http://fcsharepoint/trustdocuments/Documents/Forms/Uploaded%20in%20the%20last%2060%20days.aspx>

Fire safety training

A NUMBER of drop-in fire safety lectures are taking place in the North Lancashire area in the next two months with all staff welcome.

- **Heysham Primary Care Centre:** March 11: 2pm-3pm
- **Ryelands Clinic:** March 10: 2pm-3pm
- **Slyne Road:** March 12: 2pm-3pm.

E-learning support

ARE you using E-learning for Mandatory Training? Remember we have all the tutorials and user guides you need on our designated e-learning pages on oneHR, To access them please go to: <http://blackpoolhr3.multi2.sitekit.net/Mandatory%20Training/elearning.htm>

OLM team moves

THE Trust's OLM team has moved to 42 Whiney Heys Road. All phone numbers remain the same but please note the change for post purposes.

Documents and leaflet libraries updated

THE [Trust Document Library](#) and the [Trust Leaflet Library](#) have been updated to streamline the viewing of documents for the divisions and to allow for better reporting by the Corporate Assurance Team. The amendments to both libraries cover the:

- Inclusion of an 'Overdue for Review' report held on the home pages of each library.
- Inclusion of additional columns for Assurance Standards (i.e. external accreditation) and Additional Evidence in the 'All Documents' view on the Document Library and on the 'Information Leaflets' view on the Leaflet Library.

The amendments to Document Library include the:

- Updating of the 'Responsibility' titles in line with organisational restructure changes.
- You can find departments against their respective Division.
- Linking of procedural documents to:
 - Health Records Forms Database
 - Patient Information Leaflet Database
 - Pathway Database (where necessary)

The amendments to Leaflet Library included the:

- Introduction of new links on the home page for 'How to Create a New Leaflet' and the 'Database of Approved External Leaflets'
- Linking Patient Information Leaflets to the Trust Document Library held in the 'Information Leaflets' view.

If you need any assistance with procedural documents or patient information leaflets or have any suggestions to improve these two document libraries, please contact Margaret Forrest on 01253 95 3397 or email trustpolicyteam@bfwhospitals.nhs.uk

NMC revalidation reminder



THE Nursing and Midwifery Council has proposed new requirements that nurses and midwives must meet when they renew their registration every three years. Revalidation will replace the [post-registration education and practice](#) (Prep) standards from December 31 2015. Under revalidation, nurses and midwives will be required to declare they have:

- met the requirements for practice hours and continuing professional development (CPD)
- reflected on their practice, based on the requirements of the Code, using feedback from service users, patients, relatives, colleagues and others received confirmation from a third party.

Unless selected for audit, a nurse or midwife will not need to submit their collected revalidation evidence. The proposed revalidation model will replace the existing three-year renewal cycle and the notification of practice form.

Who does revalidation apply to?

All nurses and midwives will need to comply, so nursing and midwifery students who qualify after December 2015 will need to understand the new requirements. Nurses and midwives who do not comply will no longer be registered.

When will revalidation start?

All nurses and midwives renewing their registration on or after December 31 2015 will need to comply.

Can you help Blue Skies?

A CHARITY bag pack will take place at Tesco on Clifton Retail Park to raise money for Blue Skies Hospitals



Fund's Peace of Mind Dementia Appeal this weekend. Blue Skies, the charity behind Blackpool Teaching Hospitals, would like to hear from any staff members who are willing to give just a couple hours of their time to help raise money for this very important appeal. The event, which will take place from 10am to 4pm this Saturday (February 28), has been organised by Ward 1 at Clifton Hospital, which is one of the recipients of funds raised through Peace of Mind.F or more details about the appeal visit www.blueskieshospitalsfund.co.uk/dementiaproject.asp. Anyone who can spare two hours should contact the Fundraising and Voluntary Services Office on 7=01243 957381.

Pension advice roadshows

FOLLOWING on from the two successful NHS Pension Scheme awareness sessions held in January, the Trust's Payroll and Pensions Team will be holding three more. The sessions will be held in the Mezzanine area (new front entrance) at Victoria Hospital and are open to all staff within the Trust. All sessions are between 11am and 2pm and are on the following dates:

- Monday, February 23th
- Monday, March 9th
- Friday, March 20th

Sessions are currently being planned for staff in the North Locality, with dates being available shortly. The Team will be able to signpost staff and give out general information. The best place to look for all the up to date information is the national Pensions website at www.nhsbsa.nhs.uk/pensions where FAQs, decision guides and various calculators are present.



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Have your say – complete the Friends and Family Test!



What do you need to do?

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If you haven't, please use this link:

tinyurl.com/bthFFTtest

or scan the QR code below using your phone.

You can log in, using your assignment number as your username and password. You can find your assignment number on your payslip.

The survey is open until 20th March



Thanks for taking part!

Appraisal Information

Are you an appraiser? Do you need any advice and guidance on how to use the appraisal system?

Do you need any tips in order to carry out a successful appraisal?

If so then we can help you.

Please come to one of our drop in days where our staff can offer you the required information needed for the perfect appraisal.

The drop in days are:

- 3rd March 2015
- 9th March 2015
- 19th March 2015

All of these are to be held in POD 42, 42 Whinney Heys Road

If you require any extra information please call Michelle Pearson on ext 7002.



SUCTION REGULATION AND FLOW METER TRAINING

Train the trainer sessions on the above devices are available on the
10th March 2015 and 21st April 2015

In the Chemotherapy Room, Haematology/Oncology Unit.

Training will be delivered by Sean Jinks, Business Development Executive/Clinical Educator from Oxylitre.

Each area is required to designate a member of staff to complete the train the trainer qualification.

ALL clinical staff that operate suction and flow meters on their clinical area are expected to provide evidence of their training and competency in line with Care Quality Commission (CQC) standards, Outcome 11: Safety, availability and suitability of equipment.

To book a session please contact Jo Gregory, Acting Medical Device Training Coordinator on ext.5790 or email joanne.gregory@bfwhospitals.nhs.uk stating which date and session time you wish to attend, your name, location, job title and contact details.

Available Sessions times:-

09:00 - 09:30

09:45 - 10:15

10:30 - 11:00

11:15 - 11:45

12:30 - 13:00

13:15 - 13:45

14:00 - 14:30

14:45 - 15:15

15:30 - 16:00

Anyone who finds they cannot attend (after booking a session time) please contact Jo Gregory ASAP. DNA details will be sent to department/ward managers for information.

If you have any queries please contact Jo on ext.5790.

Many thanks.



BAXTER COLLEAGUE VOLUMETRIC INFUSION TRAINING

The following dates are available for training on the Baxter Colleague Volumetric pump. The maximum number for each session is 6 people.

**Please indicate clearly which user training session on the 7/4/15 you wish to attend.*

All professionals are responsible for their own training and competency assessment on medical devices.

Anyone NOT trained is not authorised to use a medical device and should contact their Manager or Key Trainer to arrange training.

12th February 2015.

9:00-12:00 TRAIN THE TRAINER SESSION

Small Corner Seminar Room, Cardiac Centre.

7th April 2015

9:00-12:00 OR 13:00-16:00

TRAIN THE TRAINER SESSIONS, Small Corner Seminar Room, Cardiac Centre.

All training will be delivered by Baxter Healthcare Clinical Educator, Vivienne Heaps.

To book on either of the sessions outlined, contact Jo Gregory, Acting Medical Devices Training Coordinator on ext.5790 or email joanne.gregory@bfwhospitals.nhs.uk.

Please give your name, location, contact number and which date and time you would like to book onto.

Need help making sense of those scary statistics used in research papers?

Come and explore Understanding Statistics in Papers

Thursday 26th March
9.30 am to 1pm
Lecture Theatre
Lancashire Cardiac Centre
Blackpool Victoria Hospital

**Open to all staff from each
partner trust**

Three papers will be discussed:

1. Descriptive and inferential statistics (refresher)
2. Logistic regression analysis/diagnostic testing
3. Survival Analysis

Three research papers will need to be read prior to the session.

To register your interest in attending this training session, please contact howell@uclan.ac.uk to complete a registration form

Please note that places will be limited and will be allocated on a first come, first served basis.





School of Health Roadshow

MONDAY 9TH MARCH, 10AM-2PM

MEZANNINE AREA, MAIN ENTRANCE, BLACKPOOL HOSPITAL

Do you want to develop your career & further your education?

Come & visit us to find out more about our top-up degrees, masters programmes, workshops and research opportunities.

You will be able to talk to our academic staff and find out the best programme of study to meet your needs.



Snowdrop Gathering

For bereaved parents, carers and siblings
Saturday 28th February 2015
Lytham Hall at 2pm
Gates open at 1.30pm

For further information contact
Michelle Boland
at the Snowdrop Centre
Tel. 01253 956713



Donna's Dream House
Charity Number: 1072888



Blackpool Teaching Hospitals **NHS**
NHS Foundation Trust



Do you have a patient in your area with a congenital heart defect?

Anna Harrison is your Nurse Specialist contact for
Blackpool NHS Foundation Trust
Please contact her on **bleep 409**.

Anna is available to support patients and staff every
Thursday, Friday and alternate Wednesdays.

She is based at the
Heart Failure Office in the Lancashire Cardiac Centre.

Outside these hours please contact the
North West Adult Congenital Heart Disease (ACHD)
Team on **0161 276 7959**.

We are here to help you.



Together we care

e-Rostering Drop-In Help & Support Sessions



HealthRoster Employee Online

Do you have your login details and know how to access the Employee Online system?

Do you know how to request duties/record hours or request annual leave?

Would you like help & support from the Trust's e-Rostering Trainers?

HealthRoster Manager

Are you responsible for creating and/or managing rosters?

Do you feel like you would benefit from a system refresher?

Would you like help & support from the Trust's e-Rostering Trainers?

Then why not come and see us! (Just drop in, no need to book!)

When?

Tuesday 17th March, between 13:30pm -16:00pm

Thursday 16th April, between 9:30am -13:00pm

Wednesday 20th May, between 13:00pm-16:00pm

Where?

Lifelong Learning Suite, Education Centre, BVH

erostering@bfwhospitals.nhs.uk

Telephone: 01253 95 3690

Blackpool Teaching Hospitals **NHS**
NHS Foundation Trust

Acute Oncology Link Nurse Training



Half day training course on Thursday April 30, 2015

Cardiac Unit Lecture Theatre, 9.15 - 1pm

Suitable for all current link nurses and newcomers - Band 5 and above. The course gives a varied programme applicable to acute oncology and your workplace.

**To book your place, please contact Janice Murray on
01253 956081**



Together we care

Conflict Resolution Training Dates for 2015

Conflict Resolution Sessions for 2015 are now available for booking – see list below. Frontline staff who have not completed this training before **MUST** attend this **FULL COURSE** which covers the **KEY** principles of Conflict Resolution.

Date	Timing	Venue
21 st January 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
26 th January 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
6 th February 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
11 th February 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
26 th February 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
4 th March 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
16 th March 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
27 th March 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
2 nd April 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
21 April 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
29 th April 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
14 th May 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
20 th May 2015	09:00 – 13:00	Room 3-4 HPEC, BVH
28 th May 2015	09:00 – 13:00	Room 3-4 HPEC, BVH

To book your place please email course bookings on OLM@bfwhospitals.nhs.uk or

Phone either 01253 655392, internal 5392, or 01253 303175, internal 3175.



Friday 13th March
 10:00-16:00
 HPEC, BVH
DROP IN AT ANY TIME !

Health Informatics Open Day – Find out what IT can do for you!

Come and see the Trust suppliers and Health Informatics Division demonstrate current and future electronic systems together with Patient and Employee focused software.

The suppliers and Trust teams will be spread throughout HPEC and will be happy to discuss current and future projects as well as staff benefit opportunities. Refreshments will be available all day, with **lunch provided** at 12:00 and 13:00 on a first come first served basis.

Attendees who complete and return feedback forms will be automatically entered into a draw to **win one of two iPad minis**.





Celebrating the Values of the National Health Service



Blackburn Cathedral

Thursday, 26th March 2015

6pm to 8.30pm

(Registration and light refreshments from 5.30pm)

Professor John Ashton - President, UK Faculty of Public Health;
Samantha Nicol - NHS Programme Director, Healthier Lancashire;
Dr Mike Kirby - Lecturer in Radiotherapy, Liverpool University, formerly of Christie's
Hospital
and others...



JOIN TODAY AND SAVE MONEY ON:-

- Hair Salons
- Local Restaurants
- Hotels / Travel & Leisure
- Car Repairs / Garages
- Professional Services
- ...and much more



HOW TO JOIN

It's FREE and EASY

Just visit www.staffbenefits.co.uk/login/blackpool, click on the "register" Button and follow the simple instructions... The whole process will take a couple of minutes then you will be able to start using our discounts straight away!



Visit www.staffbenefits.co.uk/login/blackpool and start saving NOW!

AS WELL AS HUGE SAVINGS FROM:-



KURT GEIGER



Blackpool Teaching Hospitals 
NHS Foundation Trust

Abbott Glucose Meter Training

Training sessions will take place in the Education Centre Room 6 on the following dates:

Thursday 2nd April at

- 10:30
- 11:15
- 12:00

Tuesday 14th April at

- 13:30
- 14:15
- 15:00

Further dates are to be confirmed later in the year – Please watch out for details on the Point of Care Testing SharePoint Site



Are you a **Think Glucose Link Nurse** or a **Medical Devices Key Trainer**?

If so, have you received your glucose meter training from Abbott within the last twelve months?

If not you must attend a training session as soon as possible

Places are limited. In order to book your place, please contact Michelle Bennett, Point of Care Co-ordinator via email:

michelle.bennett@bfwhospitals.nhs.uk or telephone: (01253) 95 7511