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Trust is named among top 100 places to work

THE Trust has been named in the Health Service Journal's Top 100 Places to Work listings for 2014.

HSJ's Best Places to Work is an annual celebration of the UK's elite public sector healthcare employers.

The list incorporates mental health and community trusts, acute trusts and clinical commissioning groups and highlights "organisations that have proven that they know what it takes to create environments where people love to come to work."

Each year all Trusts are required to conduct an employee engagement and satisfaction survey.

Each Trust's data was categorised into seven different core focus



areas to determine how good they were in each of the areas. The focus areas were:

- Leadership and planning
- Corporate culture and communications
- Role satisfaction
- Work environment
- Relationship with supervisor
- Training and development
- Employee engagement and employee satisfaction.

Chief Executive, Gary Doherty, said: "Every day I see or hear of the amazing work of our staff and I hear how proud they are to work in this organisation and to give of their best to our patients, their carers and families.

"It is great to see your work and pride recognised in such an influential list.

"We want to attract the most talented workforce, so we are committed to providing an environment that is welcoming and fosters innovation and creativity and this award is testament to that and is something that all staff should celebrate."

Don't miss inspirational speaker

STAFF still have the opportunity to book a place to see a presentation from one of the most influential people in the NHS at the moment.

Kate Granger is a doctor but also a terminally ill cancer patient.

During a hospital stay last summer she made the stark observation that many staff of all disciplines, who were looking after her, did not introduce themselves before

delivering aspects of her care. She began the #hellomynameis twitter campaign which has been successful all over the world and to have her at the Trust is a major coup.

Kate is speaking on Wednesday, September 17th in the Education Centre at Blackpool Victoria Hospital from 12.30pm. Everyone is welcome to attend.



Kate Granger.

Quality

Safety

People

Delivery

Environment

Cost

Ball tickets still available for sale

STAFF are reminded that tickets for this year's Celebrating Success Ball on Friday November 14th in the Winter Gardens Empress Ballroom, are on sale. You can view the Table Plan for the ball by clicking the link on the front page of the Trust intranet site. Tickets are £30 each and there are a maximum of 10 places per table. Payment must be made within 48 hours (excluding weekends) of booking or your reservation may be cancelled.



Payment can be made by cheque (payable to Blackpool Teaching Hospitals) or cash and must be taken to the communications office, ground floor, Home 15 (the former Trust HQ building). If you work outside the Blackpool area and cannot make payment in this timescale, please contact Communications on 01253 953059.

New paper-based IG training module

IT has been recognised that in some cases it is difficult for staff members to access a PC to complete the Information Governance mandatory training. As a result the Information Governance team have therefore made the decision to release a paper copy of this module that can now be found on our mandatory training oneHR pages using the following link: <http://blackpoolhr3.multi2.sitekit.net/learning-and-development/mandatory-training.htm>. Users should select the staff group they are assigned to. They will then be presented with a full list of modules along with links to the e-learning or paper copy download.



New car lease scheme available

THE Trust relaunched its Car Leasing Scheme this week. The Trust is still working with providers GMP Drivercare but has introduced a new way to pay for your lease car where you can choose not to enter into a salary sacrifice agreement but opt to pay for your lease car from your net salary and still benefit from all the same perks offered in the salary sacrifice scheme. An added benefit of this net pay scheme is that there is no impact on your pension. If you would like further details please contact Katie Lee on 01253 957006 or email katie.lee@bfwhospitals.nhs.uk. Please use this link www.driverlinkmagazine.co.uk to access the GMP Drivercare quarterly magazine where you will find information regarding GMP Drivercare's services, along with vehicle road tests and this month's lease car offers.



Fire Safety course

A NUMBER of fire safety training sessions are being held in October. The one hour sessions, which are part of mandatory training, are being held on the following dates:

- October 3: HPEC Lecture Theatre, 3pm-4pm.
- October 9: HPEC Room 1, 10am-11am.
- October 15: HPEC Lecture Theatre, 11am-12noon.

To book email

Stephan.haigh@bfwhospitals.nhs.uk

Lancaster library drop-in

IF you work in the Lancaster area and are interested in finding out more about the Library, why not pop in to the next drop-in session on Tuesday September 16, from 12noon-2pm at Moor Lane Mills IT Room, Lancaster.

Retirement course invite

ARE you intending to retire within the next two years? If so then book your place on one of our specialist seminars. The sessions up to date financial information on areas such as NHS and state pensions, tax, savings and investment options, wills, inheritance tax and financial advisors. The sessions are on:

- **October 10:** 1pm to 4.30pm in the Ryelands House Clinic, Riverview Room, Ryelands Park, Lancaster, LA1 2LN.
- **November 14:** 1pm to 4pm in the Education Centre, Victoria Hospital, Blackpool.

To book a place please contact OLM on ext 5392 or email

OLM@bfwhospitals.nhs.uk.

New faces in the Blue Skies office

THERE are two new faces in the Blue Skies Hospitals Fund office. Amanda Bennett has joined the fundraising team as Head of Fundraising while Kathryn Ancell is on maternity leave. She will be in the office, next to Happy Days Nursery, up to three days a week as she is on secondment from Blackpool Council, where she is the Community Engagement Manager. Amanda has more than 20 years' experience working in the Charitable Sector before she joined local government six years ago. She also chairs a charity in Blackpool. Rebecca Draper has also joined the team as Deputy Head of Fundraising. She has been a reporter at the Blackpool Gazette for the last two years, spending the last 12 months as the Health writer. Rebecca, who has been a journalist for eight years, will be in charge of communications for the fundraising team.



Amanda Bennett, left, and Rebecca Draper.

Total Rewards Statement available

IF you worked for the Trust before March 31st this year, your Total Reward Statement is ready to view online at www.totalrewardstatements.nhs.uk – go and have a look. You will access your statement through the Government Gateway and an interactive guide on how to do this is available here www.esrsupport.co.uk/TotalRewards/index.html. For those of you who are in the NHS Pension Scheme your statement is the best place to find out what NHS benefits you might receive when you retire. You can also find out more about the benefits we offer you such as:

- Cycle to work scheme
- Childcare vouchers
- Lease Cars
- Counselling services and much more!

Visit the Employee Section of the TRS information site at www.nhsbsa.nhs.uk/TRS or the TRS page on the One HR website at <http://blackpoolhr3.multi2.sitekit.net/home.htm>

Staff reminded about security

THE Trust's security team is reminding staff about the importance of looking after your personal belongings. Colleagues are being warned not to allow a person to enter into a secure area by following you through a secure door (Tailgating) unless they have the relevant identity badges. Staff are also being urged not to leave any property such as handbags, laptops or mobile phones unattended in offices or in insecure lockers.



"Be a good colleague and if you see someone has left a purse, bag, wallet, mobile in a vulnerable place please make sure you tell them that thefts happen and they should keep hold or secure their property."

Karen Sanderson, Local Security Management Specialist

Talksafe training

THE Trust is holding a number of Talksafe training sessions over the next few months with all staff members invited to attend. The dates are:

- September 19
- October 9, 16, 30
- November 3, 10, 24
- December 1, 8, 22

They are all half day sessions from 9am – 1:30pm and held in the Simulation and Skills Centre. To book a place e-mail

Julie.rushworth@bfwhospitals.nhs.uk.

Safeguarding dates

TRAINING dates for the year to December 2014 for Safeguarding Vulnerable Adults and MCA/DOLS, are:

- September 25, 2014 Education Centre, Lecture Theatre, 9am-4.30pm - max 70 places
- October 23, 2014 Education Centre, Lecture Theatre, 9am-4.30pm - max 70 places
- November 18, 2014 Education Centre, Lecture Theatre, 9am-4.30pm - max 70 places
- December 4, 2014 Education Centre, Lecture Theatre, 9am-4.30pm - max 70 places

To book onto a course please go to olm@bfwhospitals.nhs.uk

Appraisals reminder

STAFF are reminded that the deadline for finalising this year's appraisals is September 30 2014. The recent engagement events to discuss the Trust's new values recognised the importance of supporting staff every day to be the best they can be at work and highlighted the importance of the appraisal process. The best appraisal experiences are when staff and managers simply have a great conversation about their experience of work and identify how things can be better for our staff and patients.

Hope House closure

HOPE House is now closed and will not be reopening. All referrals etc are to sent to FCMS (Fylde Coast Medical Service). Tel: 956661. Fax: 393469.

Trust to launch Regional Wound Formulary

THE Trust is set to launch an new Regional Wound Formulary. Two drop-in days are being staged for staff to attend to learn about the development of the formulary, the effects it will have on wound management and topics such as patient comfort professional choice and cost effectiveness. All educational systems and materials will be available on the day along with copies of the formulary for staff to take back to the clinical areas and teams. The companies working in partnership with the trust will give generic presentations and demonstrations around product types and uses within the formulary and provide information to staff. The events are on September 16 in the Education Centre at Blackpool Victoria Hospital between 10.30am and 4.30pm and September 23 in the Lancaster area at a venue to be confirmed.

Charity fund advisors invited to share ideas

FUND advisors, who help determine how charitable funds are spent within the Trust, are being invited to join a network to share ideas. There are several Fund Advisors who can help with all funding requests made to Blue Skies Hospitals Fund, and can even sign off requests of up to £10,000 in most circumstances. They have been invited to a network event, launched by Amanda Bennett, Head of Fundraising while Kathryn Ancell is on maternity leave. The first Fund Advisors Network will take place on Thursday October 9 from 9am to 11am in the meeting room at Home 15 at Blackpool Victoria Hospital. The events will then be held monthly at varying times depending on the availability of the Fund Advisors. Attendance should be confirmed by emailing amanda.bennett@bfwhospitals.nhs.uk. Details of all Fund Advisors are available on the Blue Skies Hospitals Fund SharePoint site.

"This is our chance to make sure our Fund Advisors have what they need from the fundraising team to help them in their role. It's also a great way for all of our Fund Advisors to share their experiences with each other, and for us to share useful updates and information with them. We are keen to offer them as much support and guidance as we can so that we can maximise the benefits to our Fund Advisors as well as to all of our beneficiary departments."

Rebecca Draper, Deputy Head of Fundraising

Annual NHS Staff Survey starts shortly

THE Trust is once again taking part in the National NHS Employee Opinion Survey which will be launched soon and run until December 2014. Around 850 members of staff will receive paper copies of the survey and they are urged to complete the questionnaire and send back to the Picker Institute. As with the Staff Friends and Family test it must be stressed that your answers are ALL confidential.



BRIGHT IDEAS

Managerial appointment

THE Cardiac Division is delighted to announce that Nick Fayers has been successful in gaining a substantive appointment to the Cardiac Directorate manager's post. Nick has been working for the Trust for the past 11 months in the fixed term contract. The Division and the organisation now have the pleasure of welcoming him permanently to the role

Grand Round topics

STAFF are reminded that they are welcome to attend any of the weekly Grand Round events that take place every Wednesday from 12.30pm. The forthcoming topics are:

- September 17: Guest Speaker – Dr Kate Granger "Hello my name is"
- September 24: Dr N Randall – Better Care Now
- October 1: Dr Saba – e cigarettes
- October 8: Dr Gopal Deivasikamani – FRAILsafe Collaborative
- October 29: Better Care Now

Invoice warnings

SOME Trust staff members have received requests to authorise/pay outstanding invoices from a company called Garner Bruce Legal Services, who purportedly act for Pow Wow Water. Under no circumstances must Trust staff engage in any form of correspondence and refer all correspondence or contact details to Hayley Blofeld, in Finance. Pow Wow Water went into liquidation and was dissolved as a company in September 2013. For further information please contact the Local Counter Fraud Specialist, John Marsden on 01253 953232.

Incident reporting sessions

STAFF are advised that the incident reporting training sessions scheduled for September and the first week of October are fully booked. New dates will be set up for October/November and once these are in place the Trust will inform staff and start taking bookings again.

If you have a good idea please let us know at

<http://fcsharepoint/divisions/global/staffsuggestions/Pages/default.aspx>

Secondment Opportunities

(Widening Access)

We are inviting expressions of interest from members of staff who wish to be considered for the 'widening access secondment scheme' to undertake nurse training to commence in 2015/16. Anyone interested must be prepared to study for a nursing degree for 3 years, but in return you will reach what maybe for some, a lifelong ambition to be a qualified nurse and make a real difference to patient care.

The Opportunity

- The training will be part funded by Health Education North West and part funded by the Trust.
- You will be seconded from your current role within the Trust for the duration of the course (up to 3 years)
- Your existing terms and conditions will be honoured for the duration of your course on a secondment basis.
- Upon successful completion of the course you will be offered employment as a qualified nurse within the Trust for a minimum of 2 years.
- Qualified Assistant Practitioner applicants can APEL year one and complete the course in two years.

The Criteria

To be eligible you must:

- ✓ Have been employed by this organisation for 12months
- ✓ Meet university UCAS points and interview criteria <http://www.universityfinder.org.uk/ucas-points-calculator.html>
- ✓ Obtain the full support from your division & line manager prior to submitting your application, as there may be associated financial implications
- ✓ Be able to commit the time and dedication to the study and work placements required to achieve a nursing degree
- ✓ Be able to demonstrate a good attendance record in the last 12 months
- ✓ Be passionate about excellent patient care and be prepared to 'live' the six Cs of the nursing profession
- ✓ Be successful at Trust selection (depending on levels of interest)

To register your interest please submit a covering letter of application and CV to Karen Hodgson, Professional and Vocational Manager, Learning & Development, 42, Whinney Heys Rd by 19th September 2014 by 5pm.

Other secondment opportunities may be available including Advanced Practitioner, Allied Health Professional, Assistant Practitioner, Biomedical Scientist, Clinical Physiologist, Clinical Psychologist, Community Specialist Practitioner, Midwife and Operating Department Practitioner.

For further information contact:

Karen Hodgson ext 6417
(for Nursing & AHP professions)
Karen.hodgson@bfwhospitals.nhs.uk

Cath Hudson ext 3254
(for Assistant Practitioners)
Catherine.hudson@bfwhospitals.nhs.uk

Hospital Public Health Training
FREE half day sessions delivered by the public health team.

Blackpool Teaching Hospitals **NHS**
NHS Foundation Trust

'Healthy Weight': Identification and brief advice training for people who require non-specific dietary advice

Training includes:

- ✓ Obesity prevalence and impact on the Trust and NHS
- ✓ Risk factors of being overweight or obese
- ✓ Identifying patients who require additional support using body mass index (BMI)
- ✓ Current healthy eating guidelines and interventions
- ✓ How to give brief advice
- ✓ How to refer to the community weight management services in Blackpool

Dates:

22nd October 2014 (9am-11:30am)
Room 6 Stimulation and Skills Centre

2nd December 2014 (9am-11:30am)
Education Centre, room 6

**Tobacco use:
How you can make a difference – Identification and Brief Advice' Training**

Training includes:

- ✓ Impact smoking has on patient health and the Trust
- ✓ How to assess and record smoking status
- ✓ Nicotine replacement therapy
- ✓ Trust Smokefree policy
- ✓ Brief advice
- ✓ Referring to the Community Stop Smoking Service

Dates:

7th October 2014 (9am-11:30am)
Education Centre, room 1

28th November 2014 (9am-11:30am)
Education Centre, room 6

**'Alcohol use:
How you can make a difference – Identification and Brief Advice' Training**

Training includes:

- ✓ Alcohol Units
- ✓ The physical, psychological and social effects of drinking alcohol
- ✓ Identifying patients who require further support or information
- ✓ How to give brief advice
- ✓ Referring to Alcohol Liaison Nurse Specialists

Dates:

10th October 2014 (9am-11:30am)
Stimulation and Skills, Room 2

5th December 2014 (9am-11:30am)
Education Centre, room 6

Please select the training you would like to attend by circling your preferred option.

Name: _____ Job title: _____ Telephone: _____

Dept/Ward: _____ Line Manager: _____ Email: _____

Please return completed forms to: Health Education Practitioner, Public Health Team, Berry Offices, Blackpool Victoria Hospital, FY3 8NR, 01253 306480. Alternatively email details to publichealthtraining@bfwh.nhs.uk

a **better** tomorrow

Individual team training can be arranged, please be contact Hannah Corless for more details on; 01253 956480

Do you have a question for NICE?

Would you like to put questions to NICE's Chief Executive, Chairman and senior staff directly? Do you want to know more about how NICE guidance and quality standards can help you deliver the highest quality care?

Then book your place today to attend *NICE Question Time – Kendal* and the NICE Public Board, and you can:

- Meet members of the NICE board and senior management team
- Hear about our new initiatives
- Ask questions about how NICE fits in with your work

When?

Wednesday 17 September 2014

Where?

Kendal Town Hall, Kendal, Cumbria, LA9 4AD

What time?

| | |
|---------------|------------------------------------|
| 12.00 – 12.30 | Buffet lunch |
| 12.30 – 13.30 | <i>NICE Question Time – Kendal</i> |
| 13.45 – 16.30 | NICE Public Board Meeting |

Who can attend?

The meeting is open to everyone: health and social care professionals; managers; commissioners; public health professionals; local government and patients and the public.

Register to attend today

www.nice.org.uk/event/kendal

If you have any questions about the event please contact event organiser, Pauline Appleby on 01386 750534



Do you have your login details and know how to access the Employee Online system?

Do you know how to request duties/record hours or request annual leave?

Would you like help & support from the Trust's e-Rostering Trainers?



Are you responsible for creating and/or managing rosters?

Do you feel like you would benefit from a system refresher?

Would you like help & support from the Trust's e-Rostering Trainers?

Then why not come and see us! (Just drop in, no need to book!)

When?

Wednesday 20th August, between 9:30am-13:00pm

Tuesday 16th September, between 13:00pm-16:00pm

Wednesday 8th October, between 9:30am-13:00pm

Thursday 23rd October, between 9:30am-13:00pm

Where?

Lifelong Learning Suite, Education Centre, BVH

erostering@bfwhospitals.nhs.uk Telephone: 01253 95 3690

(Mandatory 3 Yearly)

Conflict Resolution & Breakaway Techniques Refresher

Available to all front line staff (face to face contact with patients and public) who have previously undertaken:
Conflict Resolution

Clinical Skills Room - Moor Lane Mills - Lancaster:

Friday 5th September 2014

Thursday 2nd October 2014

Tuesday 18th November 2014

Training room 2, Derby Rd Offices – Wesham:

Tuesday 16th September 2014

Monday 13th October 2014

Friday 7th November 2014

Wednesday 10th December 2014

AM session: 10am – 12:30pm

PM session: 1:30pm – 4pm

- > Please ensure that you wear appropriate clothing e.g. non-slip, fully enclosed flat heeled footwear and clothes (crew / polo t-shirt) that allow freedom of movement without compromising safety or modesty. No jewellery to be worn during training.
- > Please note: T Shirts will be pulled during practical session
- > Participants should be fit to undertake the physical exercises that form part of the Breakaway techniques in order to complete the course. Participants in any doubt as to the suitability of attending the course should speak to the trainers.

To book your place, please contact Learning & Development on 01253 953175 or email OLM@bfwhospitals.nhs.uk

onesie family fun run

Sunday 28th September 2014

2.30 p.m. start

UCLAN Sports Arena, Preston

A 1k run especially for the little ones will take place in the safety of the running track. For older children and families the 1 mile run will take place on the cycle route at the Arena. All children under 12 must be accompanied.

Please note this event is purely for fun and no running times will be given

Get all the family together - get out your 'Onesies' and come and join us for our very first 'onesie' family fun run!



Photo courtesy of Matte Finish Photography, Leyland

Entry Fee: 1K - £3.00 per child (free adult with children under 5)
1mile - £5.00 adult / £3.00 child (age 11 and below)
£12.00 per family of 4/5
(Cheques payable to: Rosemere Cancer Foundation)

For an entry form go to www.rosemere.org.uk, email info@rosemere.org.uk or call 01772 522913

DR KATE GRANGER

#hello my name is...

GRAND ROUND

17TH SEPTEMBER 2014

Kate is a doctor, but also a terminally ill cancer patient. During a hospital stay last summer she made the stark observation that many staff, off all disciplines, who were looking after her did not introduce themselves before delivering aspects of her care

This felt very wrong so, encouraged and supported by her husband, Kate decided to start a campaign to encourage and remind healthcare staff about the importance of introductions in the delivery of care. Kate firmly believes it is not just about knowing someone's name, but it runs much deeper. It is about making a human connection, beginning a therapeutic relationship and building trust. In Kate's mind it is the first rung on the ladder to providing compassionate care

As this event is likely to be very well attended we would appreciate if you could register for the event with Debbie Beecher on ext 5648 or Debbie.beecher@bfwh.nhs.uk



YOGA CLASSES

OCCUPATIONAL HEALTH HAVE JOINED FORCES WITH A LOCAL YOGA TEACHER TO OFFER STAFF AN 8 WEEK ROLLING PROGRAMME. THIS COULD HELP YOU TO GET FIT AND HAVE FUN WHILE YOU ARE DOING IT.

**THE CLASSES WILL BE ON SITE AND WILL BE
5.00-6.00 PM
ON A MONDAY FROM 12TH SEPTEMBER**

THE COST IS £24 FOR THE EIGHT WEEKS AND IS PAID UPFRONT AT THE START OF THE PROGRAMME AND WILL BE DEDUCTED THROUGH YOUR WAGE, SO THAT WORKS OUT AT ONLY £3 PER CLASS.

**TO BOOK A PLACE AND FURTHER DETAILS PLEASE CONTACT
CLARE FLYNN
01253 957950
clare.flynn@bfwh.nhs.uk**

**The classes will be held in
The Simulation & Skills Centre (old Aster Ward)
Blackpool Victoria Hospital**

Come and join us at our 'Learning & Development' Information Day

The Learning & Development team are hosting their September
'Information Day' @ the Simulation & Skills Centre, BVH
On the following date:

Thursday 25th September 2014
(Between 9am and 4pm)

Training and information available on the day, is as follows:-

Moving & Handling Update Training

There will be four sessions during the day: - 9.00am, 10.30am, 12.30pm,
and 2.00pm (each session is 1hour 15mins)

There is **no requirement to book**, but please turn up at least **5 minutes**
before the start of the session.

Basic Life Support Update Training

There will be a trainer available from **9.00am -3.00pm**.

There is **no requirement to book**, please drop in between the above
times - there may be a short wait. (Each session is 20-30minutes)

Mandatory Training Workbooks

You can collect workbooks from us and we can also sign workbooks off
for you once completed.

We do have a quiet room available for anyone who would like to come
along and complete the workbook

Mandatory Training E-Learning

For those wanting to complete their training via e-learning, there will be
a quiet room with access to laptops for them to do this.



Health Education North West

Leading Cultures of Research & Innovation: a leadership development programme.

- **Are you a Service Manager working in Cumbria or Lancashire?**
- **Would you like to increase your services engagement with research and innovation?**
- **Would you like to develop your skills and expertise in leading a culture of research & innovation in your service?**

Then you will be interested in this innovation programme of leadership

Work undertaken by NHS R&D NW identified a strong commitment from service managers to the integration of R&I into their services but highlighted limitations in knowledge and lack of confidence in providing leadership on this agenda. This innovative programme of leadership development has been informed by this work.

Participating in this programme will:

- Develop your knowledge and understanding of national, regional and organisational R&I agendas
- Increase your understanding of how organisational cultures are formed and shaped by leaders
- Develop your skills and expertise in facilitating and leading cultures of R&I within your service
- Enable you to spend time with a commercial sector organisation exploring how R&I is facilitated within this sector

Who is the programme for?

Service managers within Cumbria & Lancashire LWEH health economy working at band 8a and above

What is involved?

The Programme will run in 3 locations over a 4 month period starting in November 2014 and comprises:

- 4 linked one day workshops (1 day per month)
- An external organisational visit organised in collaboration with North West Coats Academic Health Science Network.

Is there a charge?

No, the programme is funded by Health Education North West via Forerunner funding allocated to Cumbria and Lancashire Local Workforce Education Group.

How do I find out more?

Further details and application forms are available [via this link](#)

Or contact Leanne.gregory@researchnorthwest.nhs.uk



Blackpool Teaching Hospitals **NHS**
NHS Foundation Trust

ZUMBA

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THE CLASSES WILL BE ON SITE AND WILL BE
5.15-6.15 PM ON A TUESDAY
AND WILL START ON THE
23RD SEPTEMBER

THE COST IS £24 FOR THE EIGHT WEEKS AND IS PAID UPFRONT AT THE START OF THE PROGRAMME AND WILL BE DEDUCTED THROUGH YOUR WAGE, SO THAT WORKS OUT AT ONLY £3 PER CLASS.

TO BOOK A PLACE AND FURTHER DETAILS PLEASE CONTACT
CLARE FLYNN
01253 957950
clare.flynn@bfwh.nhs.uk

The classes will be held in
The Simulation & Skills Centre (old Aster Ward) Blackpool Victoria Hospital

