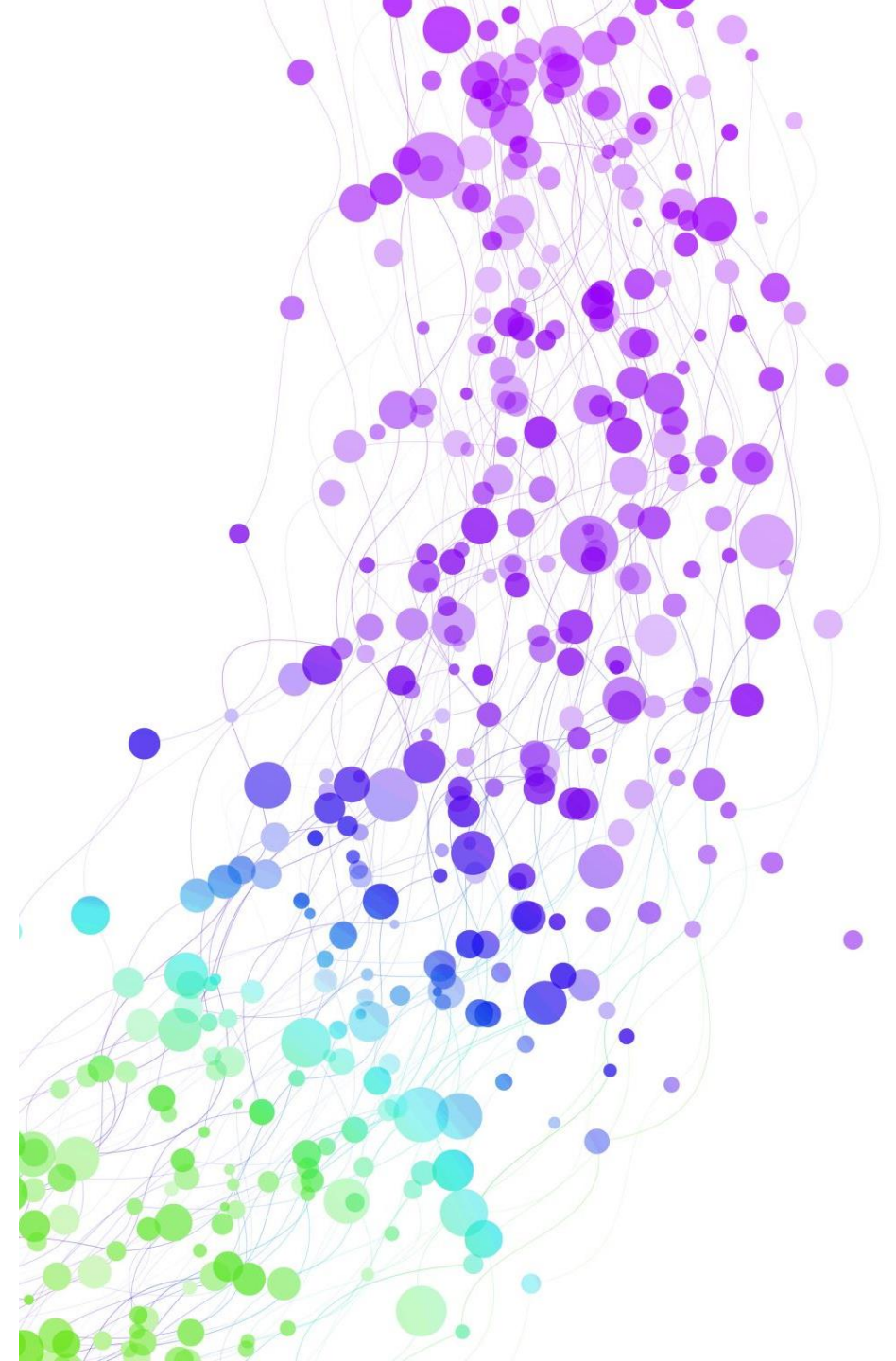


Clinical Incidents

BY BELLA KENWORTHY





What are clinical incidents?

A clinical incident is **any unplanned event which causes, or has the potential to cause, harm to a patient**

What it's like to be involved in an incident?

1. You will receive an email that looks like this

2. DON'T PANIC!



3. Meet with your educational supervisor.

4. Reflect on your portfolio

REMEMBER incidents happen to everyone!
You are not alone!

Incident Report



POSTGRAD.EDUCATION (BLACKP...

Tuesday, 22 November 2022 at 11:38

+2 more v

Message sent on behalf of Emily Croucher, Postgraduate Manager

Dear Trainee,

Each month we receive a report from the Clinical Incident department of all incidents that involve trainees.

You have been named in an incident report for the month of October .

Your involvement in the incident may purely be as a witness or it may be that you reviewed a patient following an incident. To ascertain your involvement in the incident you will need to discuss it with your supervisor at Victoria Hospital, Blackpool. As you are aware, incidents are used as a learning opportunity and to improve practice. Your supervisor will be able to support you with this aspect if necessary.

This is for your information only and to discuss this further, please contact your October Educational Supervisor (FY), or Clinical Supervisor (ST), who should have received further information about this. During the discussion with your Supervisor, they will confirm whether this should be included in your form R.

Many thanks,

Emily Croucher
Postgraduate Manager
Education Centre
01253 9(55242)

Example...

During a hectic night shift, an FY1 doctor was asked to prescribe an evening warfarin dose for an elderly patient.

As he was busy, he asked the nurse in charge of the ward to look up that day's INR result and he prescribed the warfarin based on that result.

Unfortunately, there had been a misunderstanding and the INR result was for another patient, so the warfarin dose prescribed was too high.

What do you do next?



Don't Panic

Next

Inform the nurse in charge regarding the warfarin dosing

Tell the patient and apologise regarding the increased dose (honesty is really the best policy)

Incident report

Reflect on this and if you want to, you can talk to a senior or clinical supervisor

Reporting an incident

Coronavirus (COVID-19) - Click for the latest Trust updates

NHS
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NHS Foundation Trust

Together we care

Daily on-call rota | Medical weekend rota | SharePoint | NHSMail | March 2020: Team Brief | Value of the Month | Patient Stories

Ensure that you follow the Right Pathway: **Select a Clinical Pathway:** View Compliance Data for these pathways | View Specialty Transfer/Referral Protocols | View Specialty Specific Pathways

UPDATED: Antimicrobial Formulary for Adults - Access it on your Smart Phone on the go

ICT Service Desk | New IT Equip. | Estates Services | Medical Engineering | **Incident Reporting / Risk Management** | FTSU | Pharm. Meds 24-7 | Alcohol Assessment

Search Centre: Search for...

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eReferrals Hub
eCompliments / eComplaints Forms
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Health Records Document Library
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Room Booking System

System Access:
Resuscitation Trolley checklist
Nexus
Maxims ED (A&E ONLY)
Antimicrobial Guidelines
Medical Calculators
CyberLab / CyberRad (Orders and Results)
HISS Live
HISS Web Live
Pathology
Antimicrobial Formulary - Web App

Phone Book:
In the search box above, please enter:
A **telephone extension** or **pager number**;
or **any other text** to search by name or job title.
Click the above for a list of pager numbers.
For Atlas, please email communications@bfwml.co.uk - a directory will be available soon.

Police statement

Sometimes you might be asked to fill in a police statement

This has happened to someone when they worked in A&E:

We have a request for a **police** statement for patient [REDACTED] who was seen in A&E by yourself on 30/9/21. Would you be able to complete this statement?

I have left it by the telephone in the A&E secretaries office, near Gill Booth.

What do you do?

Police Statement

She emailed her supervisor regarding this

Luckily he worked in A&E and has had to fill in these statements all the time, they sat down and went through composing the statement.

Main things to remember:

- 1) Always be as clear as possible regarding the events in your statement so that there will be no further need for you to clarify at a later date or need to be called to court.
- 2) Try to always have thorough documentation in your notes especially in A+E (this is more hindsight one, but good documentation will save you a lot of hassle)
- 3) Always ask for senior support when writing your first statement!

DO's and DON'T'S

DO report incidents you have been involved in

DO remember your duty of candour to patients/relatives

DO reflect + meet with supervisor

DO document CLEARLY!!

DON'T see it as a blame game

DON'T forget to inform staff involved

DON'T panic!



Any
Questions?

Take home points

- 1) Don't be worried if you are named in an incident, they are good learning points and help you become a better Doctor
- 2) Always reflect on any incidents you are involved in
- 3) If you are at all worried about an incident, talk to your clinical or educational supervisor regarding this

