

Information for Parents when your Child is Transferred to Royal Preston Hospital

Emergency Department Patient Information Leaflet



Options available

If you'd like a large print, audio, Braille or a translated version of this leaflet then please call:

01253 955588

Our Four Values:

People Centred

Positive

Compassion

Excellence

INFORMATION FOR PARENTS

Your child has been transferred to the Doctors at the Royal Preston Hospital to give their opinion on how best to manage the injury your child has received. This treatment may be carried out under general anaesthetic or local anaesthetic or, after assessment, the Doctor may decide that a dressing is the most appropriate treatment. In some cases no further treatment is needed.

EATING AND DRINKING

If you are coming immediately to the Royal Preston Hospital your child should have nothing further to eat or drink. If you have been asked to come to the Royal Preston Hospital the following morning your child can eat and drink normally up to 3am and then should only have clear fluid until 6.30am (for example, diluted cordial or water). This is to ensure they can have their surgery as soon as possible, providing this is the decision which is made.

CONSENT

A person with parental responsibility must accompany your child to the hospital to give content if the Doctors decide they need to operate. People with parental responsibility are usually mother, fathers (under certain conditions), legally appointed guardians, Local authorities. Step-parents, Grandparents, teachers, etc., do not automatically have parental responsibility. Please check with staff if you are unsure as to who can consent to your child's treatment.

ON ADMISSION

You will be asked to attend the Children's Ward (Ward 8) at the Royal Preston Hospital. Please bring with you any

medical that your child is taking. When you and your child arrive at the Ward one of the nurses will contact the Doctor on call for the Plastic Surgery team to inform them you have arrived. You may have to wait to be seen depending on the other patients the Doctor has to see and how poorly they may be. The Doctor will assess your child and decide on the best way to treat the injury. In some instances they may ask their Senior to review your child. This will be done as soon as possible, however there may be a delay if the senior doctor is operating in theatre. If it is decided that your child needs surgery then their name will be added to the emergency theatre list. Patients on this list will have their surgery depending on how serious their condition is. Some other patients may need immediate surgery and they will take priority. Sudden changes may happen if patients are brought in through the Accident and Emergency department or a patient's condition deteriorates. At times it may be necessary to cancel your child's planned surgery for that day because too many other patients are taking priority. If this happens you may be given the option to go home to return in the morning. On very rare occasions this can happen again the following day. Your named nurse will keep you informed and updated with the latest information. If you need further advice or have a problem please speak to them or the Nurse in Charge.

Ward 8: 01772 522248/523496

Directions to Royal Preston Hospital

Turn left out of the Victoria Hospital A&E Department car park, then follow 1 way to left onto Whinpark Avenue. Keep in the

left lane and at the traffic lights, turn left onto A587 East Park Drive. Follow A587 through 3 sets of traffic lights. At the 4th set of traffic lights turn left onto A583 (Preston New Road), signposted to the M55. Stay on A583 until the M55, keep in the left lane and take the M55 towards Preston. Leave the M55 at junction 1 and leave the roundabout at the 3rd exit signposted to Preston on the A6 Garstang Road. You will now pick up signs for the hospital. After 1 mile turn left onto Sharoe Green Lane and after 0.44 of a mile you have reached your destination. Royal Preston Hospital, Sharoe Green Lane, Fulwood, Preston PR2 9HT

Tel: 01772 716565

The Trust recognises the importance of multi agency working to safeguard children and young people.

If you are concerned about the welfare of a child or young person please contact Children's Social Care on:

For children living in the Blackpool area:

Monday - Friday 9.00am - 5pm

Tel No: 01253 477299

Out of hours and weekends

Tel No: 01253 477600

For children living in Wyre, Fylde, Lancaster or Morecambe

Monday - Friday 9.00am - 5.00pm

Tel No: 08450 503 009

Out of hours and weekends

Tel No: 0845 602 1043

'Protecting Children is everybody's business'

Useful contact details

Hospital Switchboard: **01253 300000**

Patient Relations Department

The Patient Relations Department offer impartial advice and deal with any concerns or complaints the Trust receives. You can contact them via:

Tel: **01253 955589**

Email: **patient.relations@bfwh.nhs.uk**

You can also write to us at:

**Patient Relations Department, Blackpool
Victoria Hospital, Whinney Heys Road,
Blackpool FY3 8NR.**

Further information is available on our website:
www.bfwh.nhs.uk

References

This leaflet is evidence based wherever the appropriate evidence is available, and represents an accumulation of expert opinion and professional interpretation.

Details of the references used in writing this leaflet are available on request from:

Policy Co-ordinator/Archivist 01253 953397

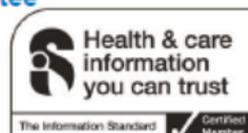
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www.freeclaim.co.uk

Call 24 hrs for confidential advice after an accident and help on making a claim

0800 612 9156